



UTILITIES DEPARTMENT

WATER ♦ WASTEWATER ♦ RECLAIMED WATER ♦ ENGINEERING ♦ CUSTOMER SERVICE

15365 CORTEZ BOULEVARD ♦ BROOKSVILLE, FLORIDA 34613
P 352.754.4037 ♦ F 352.754.4485 ♦ W www.HernandoCounty.us

June 8, 2023

Bradley Navarro
Hernando County Utilities
Operations Department
15400 Wiscon Road
Brooksville, FL 34601

Re: Commendation email from C. Max Harding

Dear Bradley:

This letter is to recognize your efforts in responding to a service call regarding a water leak at (5464 & 5460 Darlene Street) residence of C. Max Harding. The resident was extremely impressed with your service, and he went out of his way to contact the County and compliment your efforts. He was impressed with how efficient and hardworking you and the team was while fixing the leak in such a short period of time. He also commended on the great customer service he received from the team.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our resident. Job well done!

Sincerely,

A handwritten signature in blue ink, appearing to read "Gordon Onderdonk", is written over a faint, large watermark of the Hernando County seal.

Gordon Onderdonk, PE, LEED AP
Director of Utilities

cc: Human Resources
Ricky Leach, Operations Manager
Josh Martin, Water Distribution Supervisor
Personnel File



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June 8, 2023

Joshua Hope
Hernando County Utilities
Operations Department
15400 Wiscon Road
Brooksville, FL 34601

Re: Commendation email from C. Max Harding

Dear Joshua:

This letter is to recognize your efforts in responding to a service call regarding a water leak at (5464 & 5460 Darlene Street) residence of C. Max Harding. The resident was extremely impressed with your service, and he went out of his way to contact the County and compliment your efforts. He was impressed with how efficient and hardworking you and the team was while fixing the leak in such a short period of time. He also commended on the great customer service he received from the team.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our resident. Job well done!

Sincerely,



Gordon Onderdonk, PE, LEED AP
Director of Utilities

cc: Human Resources
Ricky Leach, Operations Manager
Josh Martin, Water Distribution Supervisor
Personnel File



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June 8, 2023

Wayne Hamilton
Hernando County Utilities
Operations Department
15400 Wiscon Road
Brooksville, FL 34601

Re: Commendation email from C. Max Harding

Dear Wayne:

This letter is to recognize your efforts in responding to a service call regarding a water leak at (5464 & 5460 Darlene Street) residence of C. Max Harding. The resident was extremely impressed with your service, and he went out of his way to contact the County and compliment your efforts. He was impressed with how efficient and hardworking you and the team was while fixing the leak in such a short period of time. He also commended on the great customer service he received from the team.

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Sincerely,

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Gordon Onderdonk, PE, LEED AP
Director of Utilities

cc: Human Resources
Ricky Leach, Operations Manager
Josh Martin, Water Distribution Supervisor
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June 8, 2023

Abraham Maisonet
Hernando County Utilities
Operations Department
15400 Wiscon Road
Brooksville, FL 34601

Re: Commendation email from C. Max Harding

Dear Abraham:

This letter is to recognize your efforts in responding to a service call regarding a water leak at (5464 & 5460 Darlene Street) residence of C. Max Harding. The resident was extremely impressed with your service, and he went out of his way to contact the County and compliment your efforts. He was impressed with how efficient and hardworking you and the team was while fixing the leak in such a short period of time. He also commended on the great customer service he received from the team.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our resident. Job well done!

Sincerely,

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Gordon Onderdonk, PE, LEED AP
Director of Utilities

cc: Human Resources
Ricky Leach, Operations Manager
Josh Martin, Water Distribution Supervisor
Personnel File