



DEPARTMENT OF PUBLIC WORKS

ENGINEERING ♦ FACILITIES ♦ REAL PROPERTY ♦ ROADS/BRIDGES ♦ STORMWATER ♦ TRAFFIC

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Commendation Memorandum

Date: November 1, 2023
To: Paul Johnson, Special Equipment Operator
Mark Beyer, Equipment Operator
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – David Bernd; Fieldcrest Lane

Dear Paul and Mark,

Hernando County Department of Public Works received a thank you call from David Bernd for your work grading the lime rock portion of Fieldcrest Lane. Mr. Bernd called in to say that “the work crew did a GREAT job!”

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member’s extraordinary customer service skills.

Thank you again for handling the situation exceptionally and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink, which appears to read "Stephen Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
J. Scott Herring, PE | Public Works Director/County Engineer