

From: Hernando County, FL <webmaster@co.hernando.fl.us>
Sent: Monday, October 9, 2023 5:09 PM
To: Dominique Holmes <dholmes@co.hernando.fl.us>
Subject: Feedback for Hernando County, FL

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You have received this feedback from Elizabeth Subkowsky <esubkowsky@gmail.com > for the following page:

<https://www.hernandocounty.us/departments/departments-n-z/utilities/water-sewer>

This email is to thank your staff for the planning and work they did to replace and migrate the water connections for 2323 and 2329 Hidden Trail Dr Spring Hill. It was a difficult project to dealing with the many roots of our large tree that was crushing the old box and the net of other utility wires and pipes in our lawn. They were professional and courteous and kept us informed of possible impacts (shutting off the water). I'm sorry I didn't get their names written down. The office staff person, Sheila, was great when I checked to see when the work would be done. She wasn't sure, so took my number and called back in minutes. I don't know if you hire for friendly or not, but everyone was. Thank you! Bettie and Bob Subkowsky and Donna Theuret