



## DEPARTMENT OF PUBLIC WORKS

AQUATIC SERVICES ♦ ENGINEERING ♦ FACILITIES ♦ ROADS/BRIDGES ♦ STORMWATER ♦ TRAFFIC ♦ WATERWAYS

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### Commendation Memorandum

Date: May 26, 2022  
To: Walter Ploettner, Special Equipment Operator  
From: Stephen Stack, Assistant Director of Public Works  
Subject: Customer Commendation – Ms. Skimshire / Hibiscus Dr.

Dear Walter and Richard,

This letter is to recognize your efforts in removing a tree that was blocking traffic on Hibiscus Drive. Sharon Skimshire was extremely impressed with your service and went out of their way to contact the County and compliment your efforts.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for removing the safety hazard and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference

With sincere appreciation,

A handwritten signature in blue ink that reads "Stephen Stack".

Assistant Director  
Hernando County Department of Public Works

Cc: Personnel File – HR  
Scott Herring, Director of Public Works/County Engineer  
Charles Satcher, Field Supervisor – ROW Maintenance