



## DEPARTMENT OF PUBLIC WORKS

AQUATIC SERVICES • ENGINEERING • FACILITIES • ROADS/BRIDGES • STORMWATER • TRAFFIC • WATERWAYS

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### Commendation Memorandum

**Date:** August 30, 2022  
**To:** Troy Fulford, Equipment Operator  
Charles Harrison, Equipment Operator  
Richarrd Smith, Maintenance Worker II  
**From:** Stephen Stack, Assistant Director  
**Subject:** Customer Commendation – Ms. Yost / Forest Rd.

Dear Troy, Charles, and Richarrd,

Hernando County Department of Public Works received a thank you call from Patty Yost for your litter pick-up work on Forest Rd. She said that before, it was “really, really gross out there” and now “it looks really, really great”.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for handling the situation and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink that reads "Stephen Stack".

Assistant Director  
Hernando County Department of Public Works

Cc: Personnel File – HR  
Scott Herring, Director of Public Works/County Engineer  
Charles Satcher, Field Supervisor – ROW Maintenance