

REFERENCE CHECK

BID #: 26-RFQ01217

SOLICITATION TITLE: General Services Consultant - Transit

RESPONDENT: WSP

REFERENCE: HART

PHONE #: (813) 384-6600

PERSON YOU SPOKE TO: Jacqueline Halldow, Chief Administrative Officer

1. Describe the work contracted by your firm/company.

WSP provided planning services for transit and paratransit, grant development, negotiation assistance with FTA, design engineering, safety and security assessments, and NEPA clearance assistance

2. Was the work completed on time?

Yes

3. Were you satisfied with the final results?

Yes

4. Did you implement their recommendations?

Yes, they have recommended for us to use more advanced technologies. So now we're working on emerging technologies for e-paper signs and lighting at our shelter stops.

5. Did you encounter any problems?

No, they have always been responsive.

6. How would you rate the company on a scale of 1 to 5 (low to high) on the following:

Professionalism 5

Qualifications 5

Final Product 5

Cooperation 5

Reliability 5

7. Would you contract with this company again?

Yes X No Maybe

Reference checked by: Felicia Holmes

Date: Phone Interview, June 11, 2026

REFERENCE CHECK

BID #: 26-RFQ01217

SOLICITATION TITLE: General Services Consultant - Transit

RESPONDENT: WSP

REFERENCE: Forward Pinellas (MPO)

PHONE #: (727) 464-5644

PERSON YOU SPOKE TO: Chelsea Favero, AICP

1. Describe the work contracted by your firm/company.

We have had nothing but positive experiences with WSP. They have done transit system planning and transportation corridor studies. They have a really deep bench.

2. Was the work completed on time?

Yes, they are always on time and under budget.

3. Were you satisfied with the final results?

Yes

4. Did you implement their recommendations?

Yes, they have brought innovation to the table and it was much appreciated.

5. Did you encounter any problems?

We did have a problem with one person on project due to quality of work. Once we brought it to the attention of management, WSP immediately remedied the situation.

6. How would you rate the company on a scale of 1 to 5 (low to high) on the following:

Professionalism 5

Qualifications 5

Final Product 5

Cooperation 5

Reliability 5

7. Would you contract with this company again?

Yes X No Maybe

Reference checked by: Felicia Holmes

Date: Phone Interview, June 11, 2026

REFERENCE CHECK

BID #: 26-RFQ01217

SOLICITATION TITLE: General Services Consultant - Transit

RESPONDENT: WSP USA Inc

REFERENCE: FDOT

PHONE #: (813) 299-6321

PERSON YOU SPOKE TO: Ming Gao, PE (former District Modal
Development Administrator (March 2026))

1. Describe the work contracted by your firm/company.

I had all non-highway programs under me and worked with WSP for last 10 years at FDOT... aviation, seaport, railway, etc. WSP did all planning, engineering, and necessary support we needed for consultant support.

2. Was the work completed on time?

Yes

3. Were you satisfied with the final results?

Yes, we liked them quite a bit. We worked with them quite a bit. WSP got most of work out of three consultants.

4. Did you implement their recommendations?

Yes, they came up with ideas. They made good recommendations, so all agencies get along and citizens are happy.

5. Did you encounter any problems?

No, we didn't encounter problems. Sometimes, we had to work out kinks when we didn't give clear directions.

6. How would you rate the company on a scale of 1 to 5 (low to high) on the following:

Professionalism 5

Qualifications 5

Final Product 4.5

Cooperation 5

Reliability 5

7. Would you contract with this company again?

Yes X No Maybe

Reference checked by: Felicia Holmes

Date: June 11, 2026