



DEPARTMENT OF PUBLIC WORKS

AQUATIC SERVICES • ENGINEERING • FACILITIES • ROADS/BRIDGES • STORMWATER • TRAFFIC • WATERWAYS

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Commendation Memorandum

Date: May 5, 2022
To: Walter Ploettner, Special Equipment Operator
Michael Edwards, Heavy Equipment Operator
Mark Urella, Equipment Operator
From: Stephen Stack, Assistant Director of Public Works
Subject: Customer Commendation – Ms. Sutherland / Trellis Ave.

Dear Walter, Michael, and Mark,

Hernando County Department of Public Works received a call from Elizabeth Sutherland for your work on Trellis Ave. Ms. Sutherland called on April 26th to thank the department for trimming the trees that were hanging over her fence.

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers recognize a staff member's hard work and capabilities.

Thank you again for handling the situation quickly and professionally and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink that reads "Stephen Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
Scott Herring, Director of Public Works/County Engineer
Charles Satcher, Field Supervisor – ROW Maintenance