

CONSENT AGENDA MEMORANDUM

TO: The Honorable Chairman and Members of the Board of County Commissioners

THRU: Jeffrey Rogers, County Administrator
Toni Brady, Deputy Administrator
Gordon Onderdonk, Utilities Director
Cheri Cameron, Utilities Business Manager
Charles Jennings, Billing/Collections Supervisor
Grace Sheppard, Finance Manager

FROM: Laurie Weier, Revenue Specialist

DATE: February 13, 2024

OVERVIEW:

At the regular Board meeting held on July 17th, 2007, Commissioners approved a uniform write off policy for Hernando County Utilities Department (HCUD). In accordance with Resolution Number 2007-197, HCUD is requesting to write off the attached listing of accounts receivable totaling **\$19,190.03** which are deemed uncollectible. Write-off amounts are attributed to various factors including transient customers, foreclosures, and bankruptcies and all reasonable attempts have been taken to collect payment on these accounts.

Of the total accounts deemed uncollectible, approximately 75% are less than \$100.00, 21% are greater than \$100.00 but less than \$500.00 and 4% are more than \$500.00.

To date, more than 1,450 accounts have been processed and liens for unpaid charges have been filed totaling \$400,780.77. Since May 2010, a total of 1,305 liens have been paid and released, capturing revenue in the amount of \$366,606.66 which would have been otherwise deemed write-offs.

In addition to the established utility lien procedure, HCUD has additionally collected over \$181,883.51 delinquent and previously written off balances through our property debt search reporting, which plays a vital role in our collection efforts to decrease write-off balances.

A snapshot of the total current inactive debt status reveals \$91,667.86.

- 77% represent utility liens on homeowner's properties.
- 8% are tenant accounts.
- 13% are property owners who sold their homes.
- 2% are previously recorded judgments, damages, septage, and commercial.
- 0% are bankruptcies.

LEGAL AUTHORITY: Action is authorized by Chapter 125, F.S.

BUDGET IMPACT: Reduction in accounts receivable balance not to exceed \$19,190.03 with no individual account receivable exceeding \$10,000.

RECOMMENDED ACTION: Approve the write-off of bad debt accounts not to exceed a total write off amount of \$19,190.03 with no individual customer account exceeding \$10,000.

PS= Property Sold

O = Owner

T = Tenant

O	S103928- 1	13111 MONTEGO ST	\$	1.28
PS	SI01037- 5	4207 SILVER BERRY CT	\$	1.41
T	S601507- 9	4525 DELTONA BLVD	\$	1.63
PS	S100873- 1	13394 KANE RD	\$	1.85
O	S911608-11	13244 CURRY DR	\$	1.90
O	HO00326- 1	17589 GARSALASO CIR	\$	2.29
PS	RD00137- 4	33102 JAMETTE RD	\$	2.31
PS	S103376- 6	4583 ELWOOD RD	\$	2.56
PS	WW00592- 0	5411 TEAL DR	\$	2.62
PS	S802660- 1	8304 APPLE ORCHARD RD	\$	2.65
PS	S600448-17	483 EDGEHILL AVE	\$	2.80
PS	S901345- 1	14394 CORONADO DR	\$	3.07
T	S606995-12	7395 CANTERBURY ST	\$	3.18
O	S912447- 1	14258 CORONADO DR	\$	3.27
PS	S800558- 1	10123 SLEEPY WILLOW CT	\$	3.27
PS	LW00163- 1	4624 LAKE IN THE WOODS DR	\$	3.36
PS	S910466- 4	4390 MONTANO AVE	\$	3.44
PS	S904678- 0	1454 MARINER BLVD	\$	3.66
T	S608125- 9	7255 CLEARWATER DR	\$	3.78
PS	RR00164- 2	7325 JOMEL DR	\$	3.81
PS	SL01179- 1	3750 CROSSLINE DR	\$	3.96
PS	SL00510-17	4557 LARKENHEATH DR	\$	4.17
PS	S904362- 1	1048 FLORIAN WAY	\$	4.23
O	RR00141- 2	8368 DELAWARE DR	\$	4.46
PS	BK00155- 6	8050 MONTROSE AVE	\$	4.84
PS	S910446- 4	11084 ADDISON ST	\$	4.99
PS	S809001- 1	5486 ABAGAIL DR	\$	5.11
T	S601004-10	1213 ACADEMY AVE	\$	5.13
PS	CL00164- 0	24486 CASEY RD	\$	5.26
PS	S901969- 1	4514 GONDOLIER RD	\$	5.27
PS	S902010- 0	1303 BARRANCA AVE	\$	5.30
T	S806770- 8	2417 WATERFALL DR	\$	5.32
PS	WH00181- 0	6521 NEBULA ST	\$	5.45
T	S601546-11	590 SWALLOW LN	\$	5.53
T	S809093- 4	4384 ORIOLE AVE	\$	5.81
PS	S607306- 7	6307 PINEHURST DR	\$	6.07
PS	S811625- 4	4956 KEYSVILLE AVE	\$	6.34
O	S903568- 0	3288 BEAVER AVE	\$	6.56
PS	S911118- 1	4615 GONDOLIER RD	\$	6.64
PS	S807891- 0	8394 BRAGANZA ST	\$	6.71
PS	S602855- 2	472 HOLLYHOCK LN	\$	7.00
PS	S912328- 1	574 TIERRA DR	\$	7.00
PS	S912365- 1	3021 BARBADOS AVE	\$	7.50
PS	S904937- 0	11403 LAGORCE AVE	\$	7.52

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Uncollectible HCUD accounts

O	WL00013- 2	34036 DIPLOMAT ST	\$	7.92
PS	S807308- 2	10151 BANNISTER ST	\$	7.97
PS	S805696- 1	9248 BELVEDERE ST	\$	8.57
O	S803965- 3	7021 LANDOVER BLVD	\$	8.82
PS	S900713- 0	1282 GODFREY AVE	\$	8.89
O	RW00365- 4	7015 AMBER RIDGE DR	\$	9.06
PS	HL00012- 2	27242 ROPER RD	\$	9.90
T	S810737- 5	9264 BELVEDERE ST	\$	9.99
PS	S602522- 2	6222 ANSLEY ST	\$	10.90
T	TR00058-12	569 NODDING SHADE DR	\$	11.05
PS	RM00685- 2	5139 LAKEWOOD DR	\$	11.85
O	S811850- 1	2095 MAGUIRE AVE	\$	12.09
PS	S800929- 4	10493 LIGHTWOOD ST	\$	12.11
PS	S800863- 8	2063 DE CARLO AVE	\$	12.41
T	S608020- 4	352 CLEARFIELD AVE	\$	12.59
PS	S607374- 0	8085 CLIPPER CT	\$	12.76
O	RM00994- 1	34819 HIBISCUS DR	\$	13.13
O	S103182-05	7244 TRANQUIL DR	\$	14.11
PS	S801707- 0	2367 HOLSTON AVE	\$	14.78
PS	SL00070- 6	5357 GREYSTONE DR	\$	14.83
T	S601976- 8	8147 OMAHA CIR	\$	15.04
PS	WW01228- 3	5285 TROPICAL PT	\$	15.24
O	RO00522- 2	7330 ALOE DR	\$	15.64
T	S602918-14	1098 EDGEHILL AVE	\$	15.91
T	S912910- 2	11391 PICKFORD ST	\$	16.09
T	TN00022-10	34902 PUNCH RD	\$	16.90
PS	S102637- 0	11198 SEDGEFIELD AVE	\$	17.55
PS	S909927- 6	2007 BENTLEY AVE	\$	18.09
T	S607092- 5	129 BATON AVE	\$	18.98
PS	S806416- 0	9241 BENROCK RD	\$	19.47
PS	RH00881-13	7702 ST ANDREWS BLVD	\$	20.13
T	WK00235- 7	7508 BLACKHAWK TRL	\$	22.07
PS	S812951- 1	3069 PINTADO AVE	\$	22.48
T	S606574- 1	6460 TREEHAVEN DR	\$	22.84
T	RM01069- 2	34671 DOGWOOD DR	\$	24.25
PS	RW00009- 3	30440 WILLOW BANK AVE	\$	25.79
PS	HB01994- 5	4298 TAHITI DR	\$	28.59
T	S104004- 4	11079 AUBURNDALE ST	\$	31.87
T	S605213- 6	8310 ANNAPOLIS RD	\$	34.62
PS	TL00279- 1	10164 RIDGE TOP LOOP	\$	35.92
T	RW00013-10	30474 WILLOW BANK AVE	\$	36.25
PS	S807123- 3	5162 ROBLE AVE	\$	37.49
T	S606662-14	7359 PINEHURST DR	\$	38.75
T	SL01015- 6	14881 EDGEMERE DR	\$	40.41
T	S908535- 0	3376 EVERETT AVE	\$	40.43

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PS	S805100- 1	10553 BLYTHVILLE RD	\$	40.81
T	SL00797- 9	13340 BLYTHEWOOD DR	\$	40.95
T	RD00163-23	33178 JAMETTE RD	\$	41.84
T	S604355- 5	6518 TALBOT CIR	\$	42.00
PS	S808768- 0	3597 LIGONIER RD	\$	42.28
PS	S600788- 1	5368 MALDIVE AVE	\$	45.39
T	S601424-11	6133 APPLGATE DR	\$	45.61
PS	S601965- 1	2405 ABELINE RD	\$	46.49
PS	RW00463- 4	7166 LEXINGTON CIR	\$	47.22
T	S102944- 8	3047 FISHER AVE	\$	49.47
PS	TR00757- 3	2028 TRILLIUM BLVD	\$	50.03
T	S605776- 5	7438 PINEHURST DR	\$	53.81
PS	S100063- 0	10296 CARRIN RD	\$	54.23
PS	HL00530-25	27024 ROPER RD	\$	56.68
T	HL00212- 5	27119 THORNCREST AVE	\$	58.70
T	S909110-17	8335 OMAHA CIR	\$	61.83
PS	SL01090- 2	13754 COVEY RUN PL	\$	62.33
PS	RW00378- 4	7038 AMBER RIDGE DR	\$	65.27
T	S810998- 5	1453 GILES AVE	\$	65.29
PS	AC00063- 4	15480 AVIATION LOOP DR	\$	66.54
PS	WK00510- 1	8003 WABASH TRL	\$	67.53
T	SL01046- 6	4435 BIRCHFIELD LOOP	\$	67.55
T	FD00051- 4	34998 FRASER ST	\$	68.87
PS	AV00021- 4	129 FAIRMONT DR	\$	69.00
T	BV00024-10	7100 BARCLAY AVE APT B	\$	69.59
T	S808333-16	9294 MARLER RD	\$	73.30
PS	S903354- 1	12472 CORRINE AVE	\$	74.04
T	S606064- 0	3265 HARROW RD	\$	78.86
T	RM00815- 8	34711 ORCHID PKWY	\$	85.49
PS	RO00167- 6	5032 PANTHER DR	\$	86.09
PS	RW01000- 1	31405 SILKBAY DR	\$	86.97
T	S907120- 0	5328 LOWELL AVE	\$	88.91
T	S600249-18	7102 HOLIDAY DR	\$	92.77
T	S601162- 8	6819 TREEHAVEN DR	\$	93.19
PS	TP01121- 2	6599 ANDROMEDA WAY	\$	105.83
PS	S808393- 5	4374 ORIOLE AVE	\$	107.05
T	S600351- 7	5384 MALDIVE AVE	\$	108.38
T	SL01074- 4	3782 BRAMBLEWOOD LOOP	\$	114.02
PS	S905901- 0	11247 AVALON WAY	\$	117.56
T	S903753- 7	2292 MARINER BLVD	\$	119.11
T	S101875-10	5208 DELTONA BLVD	\$	119.44
T	C807252-12	3426 DELTONA BLVD	\$	120.41
T	S904359- 0	5326 LANDOVER BLVD	\$	120.79
T	RM00756-10	34808 ORCHID PKWY	\$	121.19
T	CC00034-10	7084 BARCLAY AVE APT B	\$	124.03

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PS	WW00236- 4	6689 W RICHARD DR	\$	126.53
T	S604609-11	1265 TRELIS AVE	\$	130.27
T	S905288- 2	11409 PATCH ST	\$	131.89
PS	BK01211- 6	8055 COUNTRY CLUB DR	\$	137.96
PS	S908136- 0	11185 HEATHROW AVE	\$	146.24
PS	S910499- 1	261 ROCHESTER ST	\$	149.75
T	PG00010- 4	8433 PINWOOD AVE	\$	155.83
PS	SE00372- 1	14771 COPELAND WAY	\$	168.35
T	AV00072-10	616 WINTHROP DR	\$	168.80
T	HL00351-11	27124 ROPER RD	\$	171.36
T	S808211-10	4284 RIVIERA CT	\$	176.06
T	S802840- 1	5364 AARON LN	\$	178.87
T	HL00186-16	27143 WAKEFIELD DR	\$	181.50
T	S604912-13	4516 KIRKLAND AVE	\$	184.05
PS	WW01418- 2	8110 MARYS FISH CAMP RD	\$	188.35
T	S103548-11	4174 DELTONA BLVD	\$	192.27
T	S902445- 3	14032 KANE RD	\$	201.47
T	S103055-17	1057 DUNLAP AVE	\$	215.44
PS	BK00934- 1	9171 FONTAINE DR	\$	284.39
T	C100629- 5	2097 MARINER BLVD	\$	294.84
T	S811940- 4	8283 ANNAPOLIS RD	\$	337.92
PS	TR00682- 1	688 PETAL MIST LN	\$	371.28
PS	BM00555- 3	8148 RHANBUOY RD	\$	387.38
PS	AC00096- 2	16206 FLIGHT PATH DR	\$	416.96
T	C810606- 9	10470 NORTHCLIFFE BLVD	\$	704.54
PS	S602260- 0	4428 KEYES AVE	\$	736.28
T	S907161- 6	11444 PICKFORD ST	\$	810.08
T	C805701- 4	10599 FAIRCHILD RD	\$	1,149.20
T	HL00237-13	27200 FERNERY AVE	\$	1,401.88
T	S104004- 5	11079 AUBURNDALE ST	\$	2,330.85
PS	LW00216- 3	7487 OAK TREE LN	\$	2,497.86
		TOTAL	\$	19,190.03
		# OF ACCOUNTS UNDER		% OF ACCOUNTS
	ACCOUNTS<\$100	123		75%
	ACCOUNTS>\$100 AND <500	35		21%
	ACCOUNTS>\$500	7		4%