



DEPARTMENT OF PUBLIC WORKS

AQUATIC SERVICES • ENGINEERING • FACILITIES • ROADS/BRIDGES • STORMWATER • TRAFFIC • WATERWAYS

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Commendation Memorandum

Date: October 14, 2022
To: Andrew Balogh, Special Equipment Operator
Mark Beyer, Equipment Operator
Phillip Hendrix, Equipment Operator
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – Madeline Ct.

Dear Andrew, Mark, & Phillip,

Hernando County Department of Public Works received a thank you from Amanda Mullins Joplin for your work in the Royal Highlands on Madeline Court. Amanda said that her 4-year-old son's favorite construction vehicle is a grader, and he watched the WHOLE process when you all were out there. She was incredibly thankful for the grader operator, Andrew Balogh, going out of his way to have a conversation with her son when he was done and said that made his day. She even included a picture of her son in their driveway watching the grader and dump truck.

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member's compassion and willingness to spread knowledge to those that look up to them.

Thank you again for handling the situation with incredible care and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink, appearing to read "Stephen Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
Scott Herring, Director of Public Works/County Engineer
Dallas W Snyder, Lead Field Supervisor – Road Maintenance