



## DEPARTMENT OF PUBLIC WORKS

AQUATIC SERVICES • ENGINEERING • FACILITIES • ROADS/BRIDGES • STORMWATER • TRAFFIC • WATERWAYS

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### Commendation Memorandum

Date: May 5, 2022  
To: Paul Johnson Jr, Special Equipment Operator  
Mark Beyer, Equipment Operator  
From: Stephen Stack, Assistant Director of Public Works  
Subject: Customer Commendation – Ms. Larson / Arkays Ave

Dear Paul and Mark,

Hernando County Department of Public Works received a call from Michelle Larson for your work on Arkays Ave. Ms. Larson called to share that the road was full of potholes and requested that it be graded quickly. On May 4<sup>th</sup> Ms. Larson phoned again to thank you for your work and “it is the best the road has ever been”

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member’s enthusiasm, capabilities, and outstanding workmanship.

Thank you again for exceeding customer expectations, handling the worsening situation in a timely manner, and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

Assistant Director  
Hernando County Department of Public Works

Cc: Personnel File – HR  
Scott Herring, Director of Public Works/County Engineer  
Dallas W Snyder, Field Supervisor – Roads Maintenance