



DEPARTMENT OF PUBLIC WORKS

AQUATIC SERVICES • ENGINEERING • FACILITIES • ROADS/BRIDGES • STORMWATER • TRAFFIC • WATERWAYS

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Commendation Memorandum

Date: August 12, 2022
To: Richarrd Smith, Maintenance Worker II
Renee Thomas, Crew Leader
Justin Cash, Inspector I
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – The Wards / Windridge Way

Dear Richarrd, Renee, and Justin,

This letter is to recognize your efforts tree trimming along Windridge Way. Don and Ellen Ward were extremely impressed with your service and went out of their way to contact the County and compliment your efforts. They wanted to pass along their thanks for a “great job on a very hot August day” to the crew and inspector.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for handling the situation and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference

With sincere appreciation,

A handwritten signature in blue ink that reads "Steph Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
Scott Herring, Director of Public Works/County Engineer
Charles Satcher, Field Supervisor – ROW Maintenance
Dan Wilson – Operations Coordinator