



UTILITIES DEPARTMENT

WATER ♦ WASTEWATER ♦ RECLAIMED WATER ♦ ENGINEERING ♦ CUSTOMER SERVICE

15365 CORTEZ BOULEVARD ♦ BROOKSVILLE, FLORIDA 34613
P 352.754.4037 ♦ F 352.754.4485 ♦ W www.HernandoCounty.us

July 18th, 2023

Josh Martin
Hernando County Utilities
15400 Wiscon Road
Brooksville, FL 34601

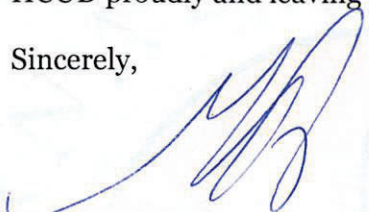
Re: Commendation E-mail from Jennifer Sciriha

Dear Josh:

This letter is to recognize your outstanding efforts in responding to a failed meter at Jennifer Sciriha's property at 785 Challice Dr. Your Supervisory skills showed how to act quickly and take control of the situation to best accomplish a positive outcome. The resident was impressed with the service you provided highlighting your professionalism and courtesy. The resident greatly appreciated your hard work.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our resident. Job well done!

Sincerely,



Gordon Onderdonk, PE, LEED AP
Director of Utilities

cc: Human Resources
Ricky Leach, Operations Manager
Personnel File