

352.754.4060

STREET 352.754.4423

www.HernandoCounty.us

## **Commendation Memorandum**

Date:

March 14, 2024

To:

Kevin Kaar, Special Equipment Operator Dielmus Jones, Equipment Operator Edward Winters, Equipment Operator Luigi Campanaro, Equipment Operator Michael Hanlon, Equipment Operator

From:

Stephen Stack, Assistant Director

Subject: Customer Commendation - Mrs. Babcock of Flemington Road

Dear Kevin, Dielmus, Edward, Luigi, and Michael,

Hernando County Department of Public Works received a thank you call from Mrs. Babcock of Flemington Road, who wanted to express her sincere appreciation to the crews who came out to fix her driveway issue. She went on to say, "they did an outstanding job and I just wanted to be sure to thank them all!

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member's professional workmanship in the field.

Thank you again for handling the situation with pride and care, and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

Assistant Public Works Director

Hernando County Department of Public Works

Cc: Personnel File - HR

J. Scott Herring, P.E. | Director of Public Works/County Engineer

Art Lozano, Field Supervisor