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Commendation Memorandum

Date: March 4, 2025

To: Renee Thomas, Crew Leader

Richard Smith, Maintenance Worker II Joseph Weddle, Equipment Operator Charles Harrison, Equipment Operator

From: Stephen Stack, Assistant Director

Subject: Customer Commendation – Joice Thorpe @ 10884 Kansas Road

Dear Renee Thomas, Richard Smith, Joseph Weddle & Charles Harrison,

This letter is to recognize your efforts in "cleaning up the area where I live" at 10884 Kansas Road. Joice Thorpe was extremely impressed with your service and went out of her way to contact the County and compliment your efforts. She stated, "I wanted to call to commend the guys on a terrific job they had done with mowing, trimming and cleaning up the area where she lives, specifically Joe."

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for handling the situation: Renee Thomas, Richard Smith, Joseph Weddle & Charles Harrison and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With Sincere Appreciation,

Stephen Stack, Assistant Director Public Works

Cc: Personnel File - HR

J. Scott Herring, P.E. | Director of Public Works/County Engineer