



## DEPARTMENT OF PUBLIC WORKS

AQUATIC SERVICES • ENGINEERING • FACILITIES • ROADS/BRIDGES • STORMWATER • TRAFFIC • WATERWAYS

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### Commendation Memorandum

Date: May 5, 2022  
To: Lawrence Elwin, Equipment Operator  
From: Stephen Stack, Assistant Director of Public Works  
Subject: Customer Commendation – Ms. Woodside / Jacqueline Rd.

Dear Lawrence,

Hernando County Department of Public Works received a call from Oleta Woodside for your work on Jacqueline Rd. Ms. Woodside called originally for debris pick-up of a mattress in the ROW. She was so pleased that it had been removed so quickly that she went out of her way to call and thank the staff.

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member's quick response time and innumerable capabilities.

Thank you again for handling the situation quickly and professionally and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

Assistant Director  
Hernando County Department of Public Works

Cc: Personnel File – HR  
Scott Herring, Director of Public Works/County Engineer  
Charles Satcher, Field Supervisor – ROW Maintenance