



Commendation Memorandum

Date: August 16, 2022
To: Kenny, Papineau, Heavy Equipment Operator
Mark Latwinas, Crew Leader
Troy Fulford, Equipment Operator
Stephen Townsend, Equipment Operator
April Oberry, Maintenance Worker II
Robert Blake, Maintenance Worker II
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – Mr. Gordon / Orinoco Rd.

Dear Kenny, Mark, Troy, Stephen, April, and Robert,

Hernando County Department of Public Works received a thank you from Michael Gordon for your drainage work on Orinoco Rd. Mr. Gordon was very happy to have his issue addressed and for his yard to stop flooding.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for handling the situation and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink, appearing to read "Stephen Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
Scott Herring, Director of Public Works/County Engineer
Art Lozano, Field Supervisor – Drainage Maintenance