



DEPARTMENT OF PUBLIC WORKS

ENGINEERING ♦ FACILITIES ♦ REAL PROPERTY ♦ ROADS/BRIDGES ♦ STORMWATER ♦ TRAFFIC

1525 EAST JEFFERSON STREET ♦ BROOKSVILLE, FLORIDA 34601
P 352.754.4060 ♦ F 352.754.4423 ♦ W www.HernandoCounty.us

Commendation Memorandum

Date: December 18, 2023
To: William Hinkle – Crew Leader
James Thomas – Crew Leader
Kevin Heiss – Equipment Operator
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – June Taggart, Tundra Drive

Dear William, James, and Kevin

This letter is to recognize your efforts in patching and repairing the pothole at the curve on Tundra Road, leaving the Brookridge community. June Taggart of Brooksville was extremely impressed with your service and went out of their way to contact the County and compliment your efforts.

Your exemplary workmanship and speedy resolution demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for handling the situation and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
J. Scott Herring, P.E. | Director of Public Works/County Engineer