



Commendation Memorandum

Date: April 12th, 2024

To: Troy Fulford, DPW Inspector I
Kelly Owens, Interim Customer Service Specialist
William Hinkle, Crew Leader
James Thomas, Crew Leader
Alex Soto Cintron, Equipment Operator
David Ramos, Maintenance Worker II

From: Stephen Stack, Assistant Director

Subject: Customer Commendation – Claire Rooney - Shoal Line Blvd.

Dear Troy, Kelly, William, James, Alex, David,

This letter is to recognize your efforts for road improvements completed along Shoal Line Boulevard. We received a Google review for Hernando County Department of Public Works from Claire Rooney, who went on to say, "I called DPW just two days ago regarding several dangerous areas of sidewalk that I notice daily while bicycling in Hernando Beach. The very next day I saw that the crews had already trimmed away the trees and repaired the holes. I just want to say a huge THANK YOU for getting it fixed so quickly!"

Thank you again for handling the situation and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink that reads "Stephen Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
J. Scott Herring, P.E. | Director of Public Works/County Engineer
Art Lozano, Field Supervisor
Dan Wilson, Operations Coordinator