



# HELP FOR FLORIDA CONSUMERS

The Florida Department of Agriculture and Consumer Services is the state's clearinghouse for consumer complaints, protection, and information.

We provide a variety of resources at [FloridaConsumerHelp.com](http://FloridaConsumerHelp.com) to protect Florida consumers and ensure they have the information they need to make informed decisions.



FDACS-P-02127  
REV. 01/20

Florida Department of  
Agriculture and Consumer Services

# Visit [FloridaConsumerHelp.com](http://FloridaConsumerHelp.com) for more information.



The A to Z Resource Guide is an online directory to help Floridians find the most appropriate government agency to contact for various issues.



The Business/Complaint Lookup is an online resource that allows consumers to view businesses' registration and complaint information.



Check-A-Charity is an online searchable database that provides consumers with registration and financial information for charities that solicit contributions.



File a Complaint online or request to have a complaint form mailed to you by calling the Consumer Assistance Center.



The Florida Consumer E-Newsletter offers tips on important consumer-related issues and resources to find additional information.



Join the Florida Do Not Call List or report unwanted sales calls.



Request a Speaker, at no cost, for your community or club meeting.

**Call the Consumer Assistance Center from  
8am to 5pm, EST, Monday through Friday, at  
1-800-HELP-FLA (435-7352) or 1-800-FL-AYUDA  
(352-9832) en Español for more information.**