PURCHASING POLICY EXCEPTION FORM

FROM:	
DATE: 8/11/23	
DEPARTMENT: Fleet Mana	agement
VENDOR: Ocala Freightliner	
DEPT DIRECTOR/ MGR SIGNATURE:	Brendateshel DATE: 8/11/23
Amount of Invoice: \$2837.94	Invoice Date: 8/1/23
The attached request for disbursen Purchasing Policy, for the following	nent does not appear to be in compliance with County ng reason:
Road call for repairs of #20007 (park	brake switch inoperative - replace chassis module) Freightliner was
at Fleet to repair a separate piece of	equipment. To prevent an additional charge for a road call the
mechanic diagnosed and repaired 20	007. Therefore we were unable to obtain a quote.
TO: CHIEF PROCUREMENT Please review and upon approval	OFFICER forward to County Administration.
Please review, and upon approval,	Date: 8/14/23
Resolution: Approved.	
To process this disbursement, th	e request must be approved by the County Administrator.
TO: COUNTY ADMINISTRA Please review, and upon approval, APPROVED FOR PAYMENT: COUNTY ADMINISTRATOR (o DATE:	forward to the Finance Department for processing.
THURST DIRECTOR	APPROVED By Joshua Stringfellow at 8:03 am, Aug 24, 2023 Date:



OCALA FREIGHTLINER 3950 W. HIGHWAY 326 OCALA, FL 34482

P: (877) 840-0070 F: (352) 840-9902



BILL TO

HERNANDO COUNTY BOCC - 15929 20 NORTH MAIN STREET **ROOM 365** BROOKSVILLE FL 34601 P: (352) 754-4023

REF:

DELIVER TO

HERNANDO COUNTY BOCC - 15929

20 NORTH MAIN STREET

ROOM 365

BROOKSVILLE FL 34601

P: (352) 754-4023

SERVICE ORDER: R102015081

D	ATE ARRIVED	DATE INVOICE	SALES TYPE	ADVISOR		TERMS	CUSTOM	ER PO
8/1/2023	8:04:58AM		SRET	RCARR		1%10		
YEAR	MAKE	MODEL	VIN	CUSTOMER UNIT#	ENGINE HOURS	IN SERVICE	Component Serial #	ODOMETER
2016	FREIGHTLINER	114SD	1FVHG3CY2GHHN3873		0			0

Sold Operations

JOB #1 54

ELECTRICAL COMPLAINT

COMPLAINT

CAUSE

CORRECTION

ELECTRICAL COMPLAINTPARK BRAKE SWITCH INOPERATIVE

WENT OUT TO UNIT AND CONNECTED DL8. NO ACTIVE FAULTS FOUND, NOTED WITH KEY OFF UNIT SHOWS PARK BRAKE NOT ENGAGED MESSAGE ON DASH. ALSO NOTED LOW PRESSURE SIGNAL IS NOT ACTIVE. CHECKED FOR CHASSIS MODULE FAULTS. NONE FOUND. FOUND CHASSIS MODULE IS NOT CONNECTING TO DL8. ATTEMPTED TO CONNECT MANUALLY. MANUAL CONNECTION FAILED. CHECKED FOR BLOWN FUSES TO CHASSIS MODULE. ALL FUSES GOOD. CHECKED FOR POWER TO CHASSIS MODULE. FOUND BATTERY GOOD VOLTAGE SUPPLY TO CHASSIS MODULE, INSPECTED GROUND CIRCUITS TO CHASSIS MODULE, LOAD TESTED POWER AND GROUND CIRCUITS TO CHASSIS MODULE, LOAD TESTING PASSED, CHECKED COMMUNICATION RESISTANCE. RESISTANCE IN SPEC. FOUND CHASSIS MODULE HAS FAILED CAUSING LOSS OF SIGNAL TO CHASSIS COMPONENTS. MODULE WILL NEED TO BE REPLACED AND PROGRAMMED.

EST SUBMITTED

Q	TY ITEM	DESCRIPTION UNIT PRICE	EXTD PRICE
	LABOR T99	TRUCK REPAIR LABOR GUIDE V VI C	422.40
		Prepay: \$0.00 Parts: \$0.00 Labor: \$422.40 Misc: \$0.00 Sublet: \$0.00	\$422.40

Prepay: \$0.00 Parts: \$0.00 Labor: \$422.40 Misc: \$0.00 Sublet: \$0.00

JOB #2 01R

ROAD CALL

COMPLAINT

ROAD CALL

CAUSE

CORRECTION

QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE
	LABOR T99	TRUCK REPAIR LABOR GUIDE		200.00
		Prepay: \$0.00 Parts: \$0.00 Labor: \$200.00 M	isc: \$0.00 Sublet: 5	\$0.00 \$200.00

Prepay: \$0.00 Parts: \$0.00 Labor: \$200.00 Misc: \$0.00 Sublet: \$0.00

JOB #4 54

ELECTRICAL COMPLAINT

COMPLAINT

ELECTRICAL COMPLAINT **

REPLACE CHASSIS MODULE AND RECHECK

CAUSE



Sold Operations (Cont.)

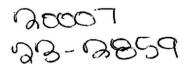
CORRECTION

Sold Operations Totals

REPLACED CHASSIS MODULE AND ATTEMPTED TO PROGRAM. FOUND UNIT IS STILL NOT COMMUNICATIONG TO CHASSIS MODULE. RECHECKED DATALINK AND POWER AND GROUND CIRCUITS TO VERIFY NO CHANGE IS CIRCUIT VOLTAGES, FOUND COMMUNICATION VOLTAGE IS NOW OUT OF SPEC. FOUND 2.4 VOLTS AND 2.6 VOLTS AT CAN HIGH AND LOW CIRCUITS AT DIAG 9 PIN CONNECTOR. FOUND CHASSIS MODULE CAN LOW CIRCUIT VOLTAGE IS OUT OF SPEC. CALL DTNA CAC FOR T/S ASSISTANCE. REMOVED D/S CAB ACCESS PANEL. REMOVED CHECKED TERMINATING RESISTOR FOR DAMAGE, NONE FOUND. CHECKED VOLTAGES AT 10 PIN CHASSIS HARNESS CONECTOR. FOUND VOLTAGES ARE CORRECT AT 10 PIN HARNESS CONNECTOR. FOUND UNIT ALSO SHOWS SIGNS OF HARNESS FAILURE BETWEEN ENGINE AND CHASSIS HARNESS. INSPECTED HARNESS FOR DAMAGE. FOUND SIGNIFICANT HARNESS CHAFFING ON PTO SUCTION HOSE CAUSING INTERMITTENT OPEN CIRCUITS ON 10 CIRCUITS INCLUDING J1939 + / - TO CHASSIS MODULE. UNIT WILL NEED HARNESS REPAIRED TO AVOID FURTHER DOWN TIME, GOT APPROVAL FROM BRENDA TO REPAIR HARNESS. REMOVED SECURING ZIPTIES, REMOVED HARNESS AROUND PTO HOSES. REMOVED DAMAGED FABRIC TAPE FROM HARNESS. REPAIRED 10 CIRCUITS IN CHESSIS HARNESS. NEXT TO PTO SUCTION HOSES. VREIFED REPAIR. FOUND CHASSIS MODULE NOW COMMUNCATES AS DESIGNED. RATAPHO CHASSIS HANNESS WITH NEW FABRIC TAPE. SECURED HARNESSES AND AIR LINES TO AVOID FUTURE NAMAGE REPAIR COMPLETE.

	AVOID TO TO THE HARD DELIGHTING COMPLETE. IT V V I C I				
QTY	ITEM	DESCRIPTION	UNIT PRICE	EXTD PRICE	
1	102D/A66-19809-000	MDL-CHM,FULL,V5.00,HW 2.A1	675.54	675.54	
1	102D/A66-19809-000-CORE	MDL-CHM,FULL,V5.00,HW 2.A1	101.25	101.25	
-1	102D/A66-19809-000-CORE	MDL-CHM,FULL,V5.00,HW 2.A1	101.25	-101.25	
	LABOR T99	TRUCK REPAIR LABOR GUIDE		1,440.00	
	Prepay: \$0.00 Parts: \$675.54 Labor: \$1,440.00 Misc: \$0.00 Sublet: \$0.00 \$2,115.54				

Prepay: \$0.00 Parts: \$675.54 Labor: \$2,062.40 Misc: \$0.00 Sublet: \$0.00 \$2,737.94



ALL PARTS ARE NEW UNLESS THE PART NUMBER CONTAINS THE LETTER 'R' DESIGNATING IT IS A REMANUFACTURED PART. THE UNDERSIGNED ACCEPTS GOODS AND/OR SERVICES AND AGREES TO CHARGES SHOWN AND THE TERMS AND CONDITIONS OF THIS

ACCEPTANCE OF DELIVERY OF THE GOODS AND/OR SERVICESS REFRENCED HERIN SHALL BIND CUSTOMER OR RECIPIENT AS TO THE TERMS AND CONDITIONS SET FORTH HERIN. PAYMENT IS DUE UPON DELIVERY AND/OR SERVICES. OPEN ACCOUNT TERMS ARE NET 10TH PROX. ANY PAST DUE ACCOUNTS WILL ACCRUE INTREST AT 18% ANNUALLY. COST OF COLLECTIONS OF AMOUNTS OWED UNDER THIS INVOICE, INCLUDING ANY REASINABLE ATTORNEY FEES, WILL BE PURCHASER'S RESPONSIBILITY.

DISCLAIMER OF WARRANTIES: THERE ARE NO WARRANTIES OTHER THAN ANY WARRANTIES PROVIDED BY THE MANUFACTURER ON PRODUCT SOLD, IF ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES BITHER EXPRESSED OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PURPOSE. UNDER NO CIRCUMSTANCES IS ORLANDOFRIGHTLINER LIABLE FOR CONSEQUENTIAL DAMAGE OR LOST PROFITS. ORLANDO FREIGHTLINER, INC. NIETHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PRODUCT.

PARTS RETURN POLICY: ALL RETURNS SUBJECT TO HANDLEING CHARGE. NO RETURNS AFTER 15 DAYS. ABSOLUTELY NO RETURNS FOR ELECTRICAL OR SPECIAL ORDER ITEMS. PARTS ARE NOT RETURNABLE WITHOUT THIS INVOICE. CORES MUST BE RETURNED IN ORGINAL PACKAGING WITHIN 30 DAYS AND ARE SUBJECT TO ADJUSTMENT IN VALUE AFTER INSPECTION.

	ESTIMATED	BILLED
LABOR		\$2,062.40
PARTS		\$675.54
MISC CHG		\$0.00
SUBLET		\$0.00
PREPAY		\$0.00
SUBTOTAL		\$2,737.94

SHOP SUPPLIES	\$100.00
TAX	\$0.00
TOTAL	\$2,837.94

Pay Online		
		Please Remit Payment to:
AUTHORIZED BY	 DATE	 OCALA FREIGHTLINER
		PO BOX 547185
		ORLANDO, FL
		32854-7185

Denise Flores

From: Denise Flores

Sent: Thursday, August 24, 2023 8:19 AM

To: Emily Childs

Subject: RE: Update for R.O. # R102015081 for Unit # for Customer HERNANDO COUNTY BOCC

Emily,

Josh just signed off on it. I will upload everything as supporting documentation.

Thanks!

Denise Flores

Board Accounting | Accounts Payable Auditor II

Office of Doug Chorvat Jr., Clerk of Circuit Court and Comptroller

Phone: (352)540-6330 | Email: dflores@hernandoclerk.org

20 N Main Street, Brooksville, FL 34601

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NOTICE:

Please note: Florida has a very broad Public Records Law. Most written communications to or from the Clerk's Office are public records available to anyone upon request. Your e-mail, including your e-mail address, may therefore, be subject to public disclosure.

From: Emily Childs <echilds@hernandoclerk.org>

Sent: Thursday, August 24, 2023 8:09 AM

To: Denise Flores <dflores@hernandoclerk.org>

Subject: RE: Update for R.O. # R102015081 for Unit # for Customer HERNANDO COUNTY BOCC

Denise,

I am okay with processing this PPE along with the invoice given the circumstances surrounding the transaction being done before the quote.

It appears we still require a signature from Finance, so please make sure the PPE is filled out completely.

I appreciate you looking into this, and I apologize for the delay in responding.

Thank you,

Emily Childs

Board Accounting | Accounts Payable Manager

Office of Doug Chorvat Jr., Clerk of Circuit Court and Comptroller

Phone: (352) 540-6806 | Email: echilds@hernandoclerk.org

20 N Main Street, Brooksville, FL 34601

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From: Denise Flores < dflores@hernandoclerk.org > Sent: Wednesday, August 23, 2023 3:06 PM
To: Emily Childs < echilds@hernandoclerk.org >

Subject: FW: Update for R.O. # R102015081 for Unit # for Customer HERNANDO COUNTY BOCC

Hi Emily,

Have you had a chance to look at the attached and below?

Denise

From: Denise Flores

Sent: Tuesday, August 22, 2023 11:44 AM **To:** Emily Childs <echilds@hernandoclerk.org>

Subject: FW: Update for R.O. # R102015081 for Unit # for Customer HERNANDO COUNTY BOCC

Hi Emily,

The PPE attached has a "service order" and clearly states that it's not an invoice so I asked Shellie to request an actual invoice. The reply from the vendor stated that they were not able to change the document until the charge was paid. Since it was approved by Purchasing as well as County Admin, can I go ahead and use this string of emails as supporting documentation?

Denise

From: Michele Cornell <mcornell@co.hernando.fl.us>

Sent: Monday, August 21, 2023 1:49 PM

To: Denise Flores < dflores@hernandoclerk.org>

Subject: FW: Update for R.O. # R102015081 for Unit # for Customer HERNANDO COUNTY BOCC

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Denise,

Please see below from Frieghtliner. What do I do now?

Thanks, Shellie

From: Ocala Uptime Pro < ocalauptime@orlandofreightliner.com >

Sent: Monday, August 21, 2023 12:52 PM

To: Michele Cornell < mcornell@co.hernando.fl.us >

Subject: RE: Update for R.O. # R102015081 for Unit # for Customer HERNANDO COUNTY BOCC

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

I apologize there's no way for me to change it . like I stated in the other email it will not say its a invoice until the bill is paid .

You may now also reply using Service Tracker on DTNA Portal

From: mcornell@co.hernando.fl.us Sent: 8/21/2023 12:48:47 PM

To: ocalauptime@orlandofreightliner.com;

Subject: RE: Update for R.O. # R102015081 for Unit # for Customer HERNANDO COUNTY BOCC

Our finance department will not pay it the way it is since it clearly states not an invoice.

From: Ocala Uptime Pro <ocalauptime@orlandofreightliner.com>

Sent: Monday, August 21, 2023 11:56 AM

To: Michele Cornell < mcornell@co.hernando.fl.us >

Subject: FW: Update for R.O. # R102015081 for Unit # for Customer HERNANDO COUNTY BOCC

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning it will not show as a invoice until it has been paid . once you pay it will say invoice

You may now also reply using Service Tracker on DTNA Portal

From: mcornell@co.hernando.fl.us Sent: 8/21/2023 11:26:40 AM

To: ocalauptime@orlandofreightliner.com;

Subject: FW: Update for R.O. # R102015081 for Unit # for Customer HERNANDO COUNTY BOCC

Good morning,

Our finance department will not process the attached service order payment since it says "not an invoice". Can you please provide us with an actual invoice so we can get this paid? Thank you in advance for your help.

Shellie Cornell
Finance Coordinator
Hernando County Fleet Management
1525 E Jefferson St
Brooksville FL 34601
(352)754-4951 ext. 17602

From: Mario Perez < mperez@co.hernando.fl.us >

Sent: Friday, August 11, 2023 11:17 AM

To: Michele Cornell <mcornell@co.hernando.fl.us>

Subject: FW: Update for R.O. # R102015081 for Unit # for Customer HERNANDO COUNTY BOCC

Unit # 20007 W.O. 2023-2859

From: Ocala Uptime Pro < ocalauptime@orlandofreightliner.com >

Sent: Friday, August 11, 2023 9:28 AM

To: Brenda Peshel < BPeshel@co.hernando.fl.us >; Mario Perez < mperez@co.hernando.fl.us >

Cc: Ocala Freightliner Service Dept. <ocl-serv@orlandofreightliner.com>

Subject: Update for R.O. # R102015081 for Unit # for Customer HERNANDO COUNTY BOCC

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

Attached is a copy of the invoice with a pay online link in the lower left corner if you wanted to pay with card for this one as well. Or you can issue a PO for your charge account.

Appreciate the help getting these closed out today.

Thank you,

Ocala Freightliner Service Department 3950 W Highway 326

Ocala FL 34482 P: (352) 840-0070 F: (352) 854-6277

Email: ocl-serv@orlandofreightliner.com

You may now also reply using $\underline{\mathsf{Service}\,\mathsf{Tracker}}$ on $\underline{\mathsf{DTNA}\,\mathsf{Portal}}$