

### **APPROACH**

Right People  
Dependable and Consistent Process  
Quality and Personal Customer Service

### **Position Strengths**

- 18+ years experience with the County
- Strong Customer, Developer and BOCC relationships
- Vested in the County. Work and raise my family here and committed to strengthening my community

### **Management Style**

Open and Fair  
Compassionate and Attentive  
Firm and Consistent

### **Wins in the last 10 months**

1. Relocating Zoning
2. ***Restructuring Planning and Zoning (dividing team in an effort to expedite processes)***
3. Reviewed departmental duties and reallocated tasks and duties to better fit work follow
4. Updating Policies and Applications
5. Streamlining the subdivision process
6. Enacting new Performance Bond vs Maintenance Bond release process to assist with CO releases.
7. Refining buffer requirements and working with developers
8. Catching up our subdivision process (from 62 and 8 months behind to 10 and 3 weeks)
9. Working with customers and developer more closely
10. Reducing email response time from 5 to 7 days to 1-3 days
11. Establishing and forging relationship with Building Department
12. ***Strengthen morale and changing the culture from they and us to we and team***
13. Trained team members

### **Processes Initiated or in the Works**

1. Real Estate Training Summits (from 12 to 62 in attendance)
2. Combining Master Plan and Conditional Plat process to save developers
3. ***Tech Bulletins for Public***
4. Reviewing the Building Departments Organizational Charts and Processes
5. Working on processes and how they relate to other departments
6. Creating and updating all SOPs
7. Training Team members
8. New Tree Removal signage
9. Monthly meetings with Builders Association
10. ***AI integration. Starting at Building Department through Zoning review***
11. ***Building a robust team (new hires)***

### **Current Directives**

1. Landscape and Tree Ordinance
2. Tiny Homes Ordinance
3. Mass Grading
4. Comprehensive Plan Evaluation Appraisal Report (EAR)
5. Code Review and Rewrite
6. Creating process/policies and SOPs for October 1st and new state statute
7. Review and Rewrite RV ordinance