



DEPARTMENT OF PUBLIC WORKS

ENGINEERING • FACILITIES • REAL PROPERTY • ROADS/BRIDGES • STORMWATER • TRAFFIC

1525 EAST JEFFERSON STREET • BROOKSVILLE, FLORIDA 34601
P 352.754.4060 • F 352.754.4423 • W www.HernandoCounty.us

Commendation Memorandum

Date: January 30, 2025
To: John Rizzuto, Maintenance Worker II
From: Stephen Stack, Assistant Director
Subject: Customer Commendation –Mr. & Mrs. M. Borgo on Ring Road

Dear John Rizzuto,

This letter is to recognize your efforts of installing the signs in the DRA on Ring Road. Mr. & Mrs. M. Borgo emailed, "I would like to express our sincere Thank you for your attention in regards to my telephone call placed into your Dept. on Monday, 1/27/25, that was placed by myself looking for your assistance in getting signs put up to the deter motor vehicles from driving in and around the retention field and distrusting the turtle and rabbit habitats within the retention field. Also digging up the surrounding dirt banks with their golf carts and MC's. We appreciate your help in this matter and would also appreciate if you would also pass along our sincere appreciation resolving this so quickly. Thank you so much for your assistance and promptness in this matter" with your service and went out of their way to contact the County and compliment your efforts.

Both of your exemplary efforts demonstrated outstanding customer service. Thank you both for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for handling the situation and for your hard work, contributions, and efforts to assist our customer. A copy of this memorandum will be placed in your personnel file for future reference.

With Sincere Appreciation,

Stephen Stack, Assistant Director

Cc: Personnel File – HR

J. Scott Herring, P.E., Director/County Engineer
David Bland, Operations Traffic Field Supervisor