



DEPARTMENT OF PUBLIC WORKS

AQUATIC SERVICES • ENGINEERING • FACILITIES • ROADS/BRIDGES • STORMWATER • TRAFFIC • WATERWAYS

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Commendation Memorandum

Date: September 23, 2022
To: Renee Thomas, Crew Leader
Richardd Smith, Maintenance Worker II
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – Ms. Day / Suncoast Parkway Trail

Dear Renee and Richardd,

Hernando County Department of Public Works received a thank you call from Maretta Day for your work on the Suncoast Parkway Trail. She mentioned you both by name said that it is so well maintained that she feels like she's in a national park when she's on the trail. She wanted to pass along the message that she "appreciates the opportunity to ride such a lovely trail" all thanks to your hard work.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for taking amazing care of our trails and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink, appearing to read "Stephen Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
Scott Herring, Director of Public Works/County Engineer
Charles Satcher, Field Supervisor – ROW Maintenance