



## UTILITIES DEPARTMENT

WATER ♦ WASTEWATER ♦ RECLAIMED WATER ♦ ENGINEERING ♦ CUSTOMER SERVICE

15365 CORTEZ BOULEVARD ♦ BROOKSVILLE, FLORIDA 34613  
P 352.754.4037 ♦ F 352.754.4485 ♦ W [www.HernandoCounty.us](http://www.HernandoCounty.us)

May 31, 2024

Don Lupichuk  
Electrical & Mechanical Specialist I  
15400 Wiscon Road  
Brooksville, Fl 34601

Re: 2023 Employee Annual Performance

Dear Don:

This letter is to personally recognize and commend your outstanding 2023 annual performance evaluation. The assessment of your performance highlights your excellent job knowledge and decision-making skills. Your personality as a strong team player resonates a positive attitude among our staff.

Thank you for your strong traits and accomplishments. Your dedicated support to the utilities team and customers is greatly appreciated!

*"The greatest asset of a company is its people"*  
~Jorge Paulo Lemann

Sincerely,

Gordon Onderdonk, PE, LEED AP

cc: Human Resources  
Ricky Leach, Operations Manager  
Larry Cooper, Wastewater Collections/Electrical Mechanical Supervisor  
Personnel File



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May 31, 2024

Josh Hope  
Distribution System Operator I  
15400 Wiscon Road  
Brooksville, Fl 34601

Re: 2023 Employee Annual Performance

Dear Josh:

This letter is to personally recognize and commend your outstanding 2023 annual performance evaluation. The assessment of your performance highlights your excellent quantity of work and your dependability as a strong team player, which resonates a positive attitude among our staff.

Thank you for your strong traits and accomplishments. Your dedicated support to the utilities team and customers is greatly appreciated!

*"The greatest asset of a company is its people"*  
~Jorge Paulo Lemann

Sincerely,

Gordon Onderdonk, PE, LEED AP

cc: Human Resources  
Ricky Leach, Operations Manager  
Josh Martin, Distribution Supervisor  
Personnel File



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May 31, 2024

Charles (Ken) Brooks  
Utilities Worker II / Grounds  
15400 Wiscon Road  
Brooksville, Fl 34601

Re: 2023 Employee Annual Performance

Dear Ken:

This letter is to personally recognize and commend your outstanding 2023 annual performance evaluation. The assessment of your performance highlights your excellent Communications skills and quality of work. Additionally, your strong work ethic sets a great example and that is what makes us successful.

Thank you for your strong traits and accomplishments. Your dedicated support to the utilities team and customers is greatly appreciated!

*"The greatest asset of a company is its people"*  
~Jorge Paulo Lemann

Sincerely,

A handwritten signature in blue ink, appearing to be "Gordon Onderdonk", is written over a faint, large circular watermark that contains the word "FLORIDA".

Gordon Onderdonk, PE, LEED AP

cc: Human Resources  
Ricky Leach, Operations Manager  
Fred Davis, Maintenance & Materials Supervisor  
Personnel File





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May 31, 2024

Larry Cooper  
Wastewater Collections &  
Electrical Mechanical Supervisor  
15400 Wiscon Road  
Brooksville, Fl 34601

Re: 2023 Employee Annual Performance

Dear Larry:

This letter is to personally recognize and commend your outstanding 2023 annual performance evaluation. The assessment of your performance highlights your ability to foresee issues before they happen as well as your effective leadership skills. Your personality as a strong leader motivates others and develops trust, which in return builds a strong team.

Thank you for your strong traits and accomplishments. Your dedicated support to the utilities team and customers is greatly appreciated!

*"The greatest asset of a company is its people"*  
~Jorge Paulo Lemann

Sincerely,

A handwritten signature in blue ink, appearing to be "Gordon Onderdonk".

Gordon Onderdonk, PE, LEED AP

cc: Human Resources  
Ricky Leach, Operations Manager  
Personnel File





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May 31, 2024

Cesar Gonzalez  
Hernando County Utilities  
Service Representative  
15365 Cortez Blvd  
Brooksville, FL 34601

Re: Commendation feedback from Fay Walters

Dear Cesar:

This letter is to recognize your efforts in assisting Fay Walters at 7420 Cool Breeze Ct with a recent download report of her water usage history. Fay stated that she was extremely happy with your service and went out of her way to compliment your work. She was impressed with how knowledgeable and professional you were.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our residents. Job well done!

Sincerely,

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Clinton Taylor, Service Representative Supervisor  
Personnel File



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March 11, 2024

Adam Seeman  
Hernando County Utilities  
15400 Wiscon Road  
Brooksville, FL 34601

Re: Commendation from Caryn Kick

Dear Adam:

This letter is to recognize your efforts in replacing sewer pipes at 12156 Fairway Ave. Caryn Kick was impressed with the service you and the team provided that she called in with an admirable review for the excellent care & concern you took putting her lawn back together in an efficient and eye appealing manner. She highlighted the team's knowledge and professionalism. The homeowner greatly appreciated your hard work & dedication.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our resident. Job well done!

Sincerely,

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Ricky Leach, Operations Manager  
Larry Cooper, Wastewater Collections & Electrical Supervisor  
Personnel File





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March 11, 2024

James Roush  
Hernando County Utilities  
15400 Wiscon Road  
Brooksville, FL 34601

Re: Commendation from Caryn Kick

Dear James:

This letter is to recognize your efforts in replacing sewer pipes at 12156 Fairway Ave. Caryn Kick was impressed with the service you and the team provided that she called in with an admirable review for the excellent care & concern you took putting her lawn back together in an efficient and eye appealing manner. She highlighted the team's knowledge and professionalism. The homeowner greatly appreciated your hard work & dedication.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our resident. Job well done!

Sincerely,

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Ricky Leach, Operations Manager  
Larry Cooper, Wastewater Collections & Electrical Supervisor  
Personnel File





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March 11, 2024

Harold Dale  
Hernando County Utilities  
15400 Wiscon Road  
Brooksville, FL 34601

Re: Commendation from Caryn Kick

Dear Harold:

This letter is to recognize your efforts in replacing sewer pipes at 12156 Fairway Ave. Caryn Kick was impressed with the service you and the team provided that she called in with an admirable review for the excellent care & concern you took putting her lawn back together in an efficient and eye appealing manner. She highlighted the team's knowledge and professionalism. The homeowner greatly appreciated your hard work & dedication.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our resident. Job well done!

Sincerely,

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Ricky Leach, Operations Manager  
Larry Cooper, Wastewater Collections & Electrical Supervisor  
Personnel File



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March 11, 2024

Hunter Newton  
Hernando County Utilities  
15400 Wiscon Road  
Brooksville, FL 34601

Re: Commendation from Caryn Kick

Dear Hunter:

This letter is to recognize your efforts in replacing sewer pipes at 12156 Fairway Ave. Caryn Kick was impressed with the service you and the team provided that she called in with an admirable review for the excellent care & concern you took putting her lawn back together in an efficient and eye appealing manner. She highlighted the team's knowledge and professionalism. The homeowner greatly appreciated your hard work & dedication.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our resident. Job well done!

Sincerely,

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Ricky Leach, Operations Manager  
Larry Cooper, Wastewater Collections & Electrical Supervisor  
Personnel File



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March 11, 2024

Faith Jackson  
Hernando County Utilities  
Operations Department  
15400 Wiscon Road  
Brooksville, FL 34601

Re: Commendation from David Allen

Dear Faith:

This letter is to recognize your efforts in responding to a service call regarding a water leak at 6154 Schalekamp Rd. Mr. Allen was extremely happy with your service and went out of his way to contact the County to compliment your work. He was impressed with the friendly, polite, and knowledgeable service you provided.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our resident. Job well done!

Sincerely,

A handwritten signature in blue ink, appearing to read "Gordon", is written over a faint, circular official stamp.

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Ricky Leach, Operations Manager  
Josh Martin, Water Distribution Supervisor  
Personnel File





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March 11, 2024

Mike Welch  
Hernando County Utilities  
15400 Wiscon Road  
Brooksville, FL 34601

Re: Commendation from Caryn Kick

Dear Mike:

This letter is to recognize your efforts in replacing sewer pipes at 12156 Fairway Ave. Caryn Kick was impressed with the service you and the team provided that she called in with an admirable review for the excellent care & concern you took putting her lawn back together in an efficient and eye appealing manner. She highlighted the team's knowledge and professionalism. The homeowner greatly appreciated your hard work & dedication.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our resident. Job well done!

Sincerely,

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Ricky Leach, Operations Manager  
Larry Cooper, Wastewater Collections & Electrical Supervisor  
Personnel File



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March 27, 2024

Victor Hurlston  
Hernando County Utilities  
Operations Department  
15400 Wiscon Road  
Brooksville, FL 34601

Re: Commendation card from Kari Mitchell

Dear Victor:

This letter is to recognize your efforts in responding to a service call at the residence at 4368 Tartan Ave. Mrs. Mitchell was extremely impressed with the professional service you provided, and she went out of her way to send an appreciation card on your behalf. She stated you were very polite, kind, and helpful during her service call.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our residents. Job well done!

Sincerely,

A handwritten signature in blue ink, appearing to read "Gordon Onderdonk", is written over a faint circular stamp.

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Ricky Leach, Operations Manager  
Larry Cooper, Wastewater Collections Supervisor  
Personnel File



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March 27, 2024

Cesar Gonzalez  
Hernando County Utilities  
Service Representative  
15365 Cortez Blvd  
Brooksville, FL 34601

Re: Commendation feedback from Donna Corder

Dear Cesar:

This letter is to recognize your efforts in assisting Mrs. Corder at 11078 Upton Street with a recent download report of her water usage history. Mrs. Corder stated that she was extremely happy with your service and went out of her way to compliment your work. She was impressed with how knowledgeable and professional you were.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our residents. Job well done!

Sincerely,

A handwritten signature in blue ink, appearing to be "Gordon Onderdonk", is written over a faint, circular official stamp.

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Cheri Cameron, Utilities Business Manager  
Clinton Taylor, Service Representative Supervisor  
Personnel File





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March 27, 2024

Cesar Gonzalez  
Hernando County Utilities  
15365 Cortez Blvd  
Brooksville, FL 34613

Re: Commendation phone call from John Aspinwall

Dear Cesar:

The county received an admiring compliment from John Aspinwall (2410 La Quinta Court) He wanted to recognize you for assisting him with Identifying a leak on his property and stated that you were very thorough and professional. He truly appreciated your hard work and dedication.

We really appreciate your efforts in providing excellent customer service. Your dedication has made a lasting impression on this resident and a positive impact to our community. Job well done!

Sincerely,

A handwritten signature in blue ink, appearing to be "Gordon Onderdonk", is written over a faint, circular official stamp.

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Cheri Cameron, Utilities Business Manager  
Clinton Taylor, Service Representative Supervisor  
Personnel File



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August 19, 2024

Cesar Gonzalez  
Hernando County Utilities  
15365 Cortez Blvd  
Brooksville, FL 34613

Re: Commendation letter from Sharon Baranowski

Dear Cesar:

The county received an admiring compliment from Sharon Baranowski (3233 Lifeboat Lane) She wanted to recognize you for assisting her with Identifying a leak on her property and stated that you did an outstanding job explaining her download of water usage. She truly appreciated your professional knowledge and exceptional calm and understanding demeanor.

We really appreciate your efforts in providing excellent customer service. Your dedication has made a lasting impression with this resident and a positive impact to our community. Job well done!

Sincerely,

A handwritten signature in blue ink, appearing to read "Gordon Onderdonk", is written over a faint, large circular watermark that contains the word "FLORIDA".

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Melissa Cosme, Utilities Business Manager  
Clinton Taylor, Service Representative Supervisor  
Personnel File



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August 12, 2024

Cesar Gonzalez  
Hernando County Utilities  
15365 Cortez Blvd  
Brooksville, FL 34613

Re: Commendation letter from Cadena Guillermo

Dear Cesar:

The county received a glowing compliment from Cadena Guillermo He wanted to praise you for being so informative and professional during his meter download service call.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing HCUD proudly and leaving a lasting positive impression with our residents. Job well done!

Sincerely,

A handwritten signature in blue ink, appearing to be "Gordon", is written over a faint, large circular watermark that contains the words "HERNANDO COUNTY FLORIDA".

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Melissa Cosme, Utilities Business Manager  
Clinton Taylor, Service Representative Supervisor  
Personnel File





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August 20, 2024

Patti Lobb  
Hernando County Utilities  
15365 Cortez Blvd  
Brooksville, FL 34613

Re: Commendation email from Cherylann Ferg

Dear Patti:

The county received a glowing compliment from Cherylann Ferg (10376 Ireland St.) She wanted to praise you for the exceptional service you provided recently with a water line break on her property. She was impressed with how helpful and courteous you were and did not want it to go unnoticed.

We really appreciate your efforts in providing excellent customer service. Your dedication has made a lasting impression with this resident and a positive impact to our community. Job well done!

Sincerely,

A handwritten signature in blue ink, appearing to read "Gordon Onderdonk", is written over a faint, circular watermark of the Hernando County seal.

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Melissa Cosme, Utilities Business Manager  
Clinton Taylor, Service Representative Supervisor  
Personnel File