



Commendation Memorandum

Date: July 27, 2023
To: William Hinkle, Crew Leader
James Thomas, Crew Leader
Dean Phillips, Heavy Equipment Operator
Timothy Hopkins, Equipment Operator
Robert Wood, Equipment Operator
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – Larry Kyle / Taylor Street

Dear William, James, Dean, Timothy, & Robert,

This letter is to recognize your efforts in pothole patching along Taylor St. Mr. Kyle was extremely impressed with your service and went out of their way to contact the County and compliment your efforts. He stated, very enthusiastically, in his voicemail that “you guys did a great job” and said specifically to thank the crew.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for handling the situation and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference

With sincere appreciation,

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
Todd Crosby, Interim Director of Public Works/County Engineer