



DEPARTMENT OF PUBLIC WORKS

ENGINEERING ♦ FACILITIES ♦ REAL PROPERTY ♦ ROADS/BRIDGES ♦ STORMWATER ♦ TRAFFIC

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Commendation Memorandum

Date: June 4th, 2024
To: Tom Hicks, Equipment Operator
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – Maria of Jumper Loop

Dear Tom,

This letter is to recognize your efforts in clearing dumped furniture along Jumper Loop. Maria called in to express her thanks. She was extremely impressed with your service and went out of their way to contact the County and compliment your efforts. Maria went on to say that she “appreciates the amazing job at keeping the trail beautiful!”

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for handling the situation and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference

With sincere appreciation,

A handwritten signature in blue ink that reads "Stephen Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
J. Scott Herring, P.E. | Director of Public Works/County Engineer
Art Lozano, Field Supervisor