



## DEPARTMENT OF PUBLIC WORKS

AQUATIC SERVICES • ENGINEERING • FACILITIES • ROADS/BRIDGES • STORMWATER • TRAFFIC • WATERWAYS

1525 EAST JEFFERSON STREET • BROOKSVILLE, FLORIDA 34601  
P 352.754.4060 • F 352.754.4423 • W [www.HernandoCounty.us](http://www.HernandoCounty.us)

### Commendation Memorandum

**Date:** October 5, 2022  
**To:** William Hinkle, Crew Leader  
James Thomas, Crew Leader  
Devan Balzly, Equipment Operator  
Scott Callari, Crew Leader  
Kyle Schmidt, Special Equipment Operator  
**From:** Stephen Stack, Assistant Director  
**Subject:** Customer Commendation – Mr. Connaughton / Waterfall Dr.

Dear William, James, Devan, Scott, & Kyle,

This letter is to recognize your efforts in repairing several potholes on Waterfall Drive. John Connaughton was extremely impressed with your service and went out of their way to contact the County and compliment your efforts.

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member's ability to respond to an issue in a timely manner.

Thank you again for handling the situation and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference

With sincere appreciation,

A handwritten signature in blue ink that reads "Stephen Stack".

Assistant Director  
Hernando County Department of Public Works

Cc: Personnel File – HR

Scott Herring, Director of Public Works/County Engineer  
Dallas Snyder, Lead Field Supervisor – Road Maintenance  
David Bland, Field Supervisor – Traffic Maintenance  
Charles Satcher, Field Supervisor – ROW Maintenance