



DEPARTMENT OF PUBLIC WORKS

UTILITIES • TRASH • REAL PROPERTY • DAMS/BRIDGES • STORMWATER • WATER

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Commendation Memorandum

Date: March 24, 2026
To: William Hinkle Crew Leader
Deondre Dalton Equipment Operator
James Wright Maintenance Worker II
From: Stephen Stack, Assistant Public Works Director
Subject: Customer Commendation

Dear Crew,

This letter is to recognize your efforts in repairing the road area on Forest Wood Ct. Mrs. Marie Oregon was extremely impressed with your service and went out of their way to contact the County and compliment your efforts. She would like to personally thank you for fixing her concerns with the road.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference

With sincere appreciation,

A handwritten signature in blue ink, appearing to read "Stephen Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
J. Scott Herring, P.E. Director of Public Works
Kyle Boehm Field Supervisor of Roads