



DEPARTMENT OF PUBLIC WORKS

AQUATIC SERVICES • ENGINEERING • FACILITIES • ROADS/BRIDGES • STORMWATER • TRAFFIC • WATERWAYS

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Commendation Memorandum

Date: August 12, 2022
To: Justin Cash, Inspector I
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – Mr. Andrade / Mairdale Rd.

Dear Justin,

Hernando County Department of Public Works received a thank you call from Saif Andrade for your outstanding customer service skills. He said that he is greatly appreciative of all of your assistance with his questions and concerns, noting that you were “kind, courteous, and very polite”. Mr. Andrade also wanted to extend his thanks to the rest of the department as well for keeping the Hernando County beautiful.

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member’s eagerness to help in all ways possible.

Thank you again for handling the situation with such care and expertise and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink that reads "Steph Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
Scott Herring, Director of Public Works/County Engineer
Dan Wilson, Operations Coordinator