



DEPARTMENT OF PUBLIC WORKS

ENGINEERING ♦ FACILITIES ♦ REAL PROPERTY ♦ ROADS/BRIDGES ♦ STORMWATER ♦ TRAFFIC

1525 EAST JEFFERSON STREET ♦ BROOKSVILLE, FLORIDA 34601
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Commendation Memorandum

Date: November 8, 2023
To: Gary Fisher, Heavy Equipment Operator
Wilburn Lisk, Maintenance Worker II
Tom Hicks, Equipment Operator
James Wright II, Maintenance Worker II
Wesley Schwan, Maintenance Worker II
Kyle Schmidt, Special Equipment Operator
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – Richard Rupp; Henry Ave

Dear Gary, Wilburn, Tom, James, Wesley, and Kyle,

Hernando County Department of Public Works received a thank you from Richard Rupp for your professional workmanship. Mr. Rupp emailed, "The trees and brush were so overgrown that I had to pull out to the middle of Linden to see oncoming traffic. Please thank the crew who did a FANTASTIC job clearing the corner lot at Henry Avenue and Linden Drive!"

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member's extraordinary customer service skills.

Thank you again for handling the situation exceptionally and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink that reads "Stephen Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
J. Scott Herring, PE | Public Works Director/County Engineer