



## Commendation Memorandum

Date: March 19, 2024

To: Richard Cotto, Equipment Operator  
Edward Winters, Equipment Operator  
Daniel O'Conner, Equipment Operator  
Dielmus Jones, Equipment Operator  
Kevin Kaar, Special Equipment Operator  
Melissa Mace, Administrative Assistant

From: Stephen Stack, Assistant Director

Subject: Customer Commendation – Paula Gamble, McIntyre Road

Dear Richard, Edward, Daniel, Dielmus, Kevin, and Melissa,

Hernando County Department of Public Works received a thank you email from Paula Gamble, and she wanted to express her sincere thanks for coming out so quickly after her call. There was a huge dead tree laying near the roadway and wanted to say that the crew really did an outstanding job.

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member's professional workmanship in the field.

Thank you again for handling the situation with pride and care, and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink, appearing to read "Stephen Stack".

Assistant Director  
Hernando County Department of Public Works

Cc: Personnel File – HR

J. Scott Herring, P.E. | Director of Public Works/County Engineer