



## Commendation Memorandum

**Date:** July 31, 2023  
**To:** Andrew Balogh, Special Equipment Operator  
Phillip Hendrix, Equipment Operator  
Charles Edmondson, Equipment Operator  
**From:** Stephen Stack, Assistant Director  
**Subject:** Customer Commendation – Paul Rog / Riverstone St

Dear Andrew, Phillip, and Charles,

Hernando County Department of Public Works received a thank you call from Paul Rog for your work grading Riverstone Street. Mr. Rog said in his voicemail, that “Andrew and his crew are doing a FINE job” and he is “really proud of the way [Andrew] works and makes sure [citizens] are satisfied with the work”.

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member’s extraordinary customer service skills.

Thank you again for handling the situation exceptionally and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink, appearing to read "Stephen Stack".

Assistant Director  
Hernando County Department of Public Works

Cc: Personnel File – HR  
Todd Crosby, Interim Director of Public Works/County Engineer