



DEPARTMENT OF PUBLIC WORKS

ENGINEERING ♦ FACILITIES ♦ REAL PROPERTY ♦ ROADS/BRIDGES ♦ STORMWATER ♦ TRAFFIC

1525 EAST JEFFERSON STREET ♦ BROOKSVILLE, FLORIDA 34601
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Commendation Memorandum

Date: November 8, 2023
To: Mark Latwinas, Crew Leader
Robert Blake, Maintenance Worker II
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – Donald Bigelow, Spring Hill Dr Culverts

Dear Mark & Robert,

Hernando County Department of Public Works received a thank you from Donald Bigelow for your professional workmanship. Mr. Bigelow called in to say that he “really appreciates the great job done on cleaning the culverts along Spring Hill Drive” and went on to say that “we always do a great job!”

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member’s extraordinary customer service skills.

Thank you again for handling the situation exceptionally and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink, appearing to read "Stephen Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
J. Scott Herring, PE | Public Works Director/County Engineer