



UTILITIES DEPARTMENT

WATER ♦ WASTEWATER ♦ RECLAIMED WATER ♦ ENGINEERING ♦ CUSTOMER SERVICE

15365 CORTEZ BOULEVARD ♦ BROOKSVILLE, FLORIDA 34613
P 352.754.4037 ♦ F 352.754.4485 ♦ W www.HernandoCounty.us

October 21, 2023

Dixie Lopez
Hernando County Utilities
15365 Cortez Blvd
Brooksville, FL 34613

Re: Commendation letter from Judith Clement-Lee

Dear Dixie:

The county received an admiring compliment from Judith Clement-Lee (1486 Shady Brook Court) She wanted to recognize you for assisting her with a tree limb on her property and stated that you went above and beyond the call of duty. She truly appreciated your hard work and dedication.

We really appreciate your efforts in providing excellent customer service. Your dedication has made a lasting impression with this resident and a positive impact to our community. Job well done!

Sincerely,

A handwritten signature in blue ink, appearing to read "Gordon", is written over a large, faint watermark of the Hernando County Utilities logo.

Gordon Onderdonk, PE, LEED AP
Director of Utilities

cc: Human Resources
Cheri Cameron, Utilities Business Manager
Clinton Taylor, Service Representative Supervisor
Personnel File



UTILITIES DEPARTMENT

WATER ♦ WASTEWATER ♦ RECLAIMED WATER ♦ ENGINEERING ♦ CUSTOMER SERVICE

15365 CORTEZ BOULEVARD ♦ BROOKSVILLE, FLORIDA 34613
P 352.754.4037 ♦ F 352.754.4485 ♦ W www.HernandoCounty.us

October 21, 2023

Patty Lobb
Hernando County Utilities
15365 Cortez Blvd
Brooksville, FL 34613

Re: Commendation letter from Jim Lemenchick

Dear Patty:

The county received a glowing compliment from Jim Lemenchick (2467 Birdie Lane) He wanted to praise you for the quick and efficient service you provided. He also stated that the interaction over the phone and in person he received was exceptionally cheerful.

We really appreciate your efforts in providing excellent customer service. Your dedication has made a lasting impression with this resident and a positive impact to our community. Job well done!

Sincerely,

A handwritten signature in blue ink, appearing to be "Gordon", is written over a large, faint watermark of the Hernando County logo.

Gordon Onderdonk, PE, LEED AP
Director of Utilities

cc: Human Resources
Cheri Cameron, Utilities Business Manager
Clinton Taylor, Service Representative Supervisor
Personnel File