## DEPARTMENT OF PUBLIC WORKS

QUAFIC SERVICE

ENGINEERING

EACILITIES

ROADS/BRIDGE

STORMMATE

TRAFFIC

WATERWAYS



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## **Commendation Memorandum**

Date:

April 28, 2022

To:

Paul Johnson Jr, Special Equipment Operator

Mark Beyer, Equipment Operator

From:

Stephen Stack, Assistant Director of Public Works

Subject:

Customer Commendation - Charlotte McDougald / Kamback Dr.

## Dear Paul and Mark,

Field Supervisor Dallas W. Snyder received an email from Charlotte McDougald for your work on Kamback Dr. Ms. McDougald called in March for her road to be graded due to a wash out. In her email, she expressed her utmost gratitude for the crew and gave a special shout out to Paul Johnson Jr. saying the "grader operator is fantastic" for leaving a trench for water to drain away from the road.

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member's attention to detail and effort to instill preventative measures.

Thank you again for your exemplary handling of the situation and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

**Assistant Director** 

Hernando County Department of Public Works

Cc: Personnel File – HR

Scott Herring, Director of Public Works/County Engineer Dallas W Snyder, Field Supervisor – Roads Maintenance