



## DEPARTMENT OF PUBLIC WORKS

AQUATIC SERVICES • ENGINEERING • FACILITIES • ROADS/BRIDGES • STORMWATER • TRAFFIC • WATERWAYS

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### Commendation Memorandum

Date: September 14, 2022  
To: Devan Balzly, Equipment Operator  
William Hinkle, Crew Leader  
James Thomas, Crew Leader  
Fabian Burnett, Maintenance Worker II  
From: Stephen Stack, Assistant Director  
Subject: Customer Commendation – Ms. Woodside / Jacqueline Rd.

Dear Devan, William, James, and Fabian,

This letter is to recognize your efforts in repairing a pothole on Jacqueline Road. Ms. Woodside was extremely impressed with your service and went out of her way to contact the County and compliment your efforts. She made sure to let us know that you “did a great job and she truly appreciates the work done.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for handling the situation and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference

With sincere appreciation,

A handwritten signature in blue ink, appearing to read "Stephen Stack".

Assistant Director  
Hernando County Department of Public Works

Cc: Personnel File – HR  
Scott Herring, Director of Public Works/County Engineer  
Dallas W Snyder, Lead Field Supervisor – Roads Maintenance