



## UTILITIES DEPARTMENT

WATER ♦ WASTEWATER ♦ RECLAIMED WATER ♦ ENGINEERING ♦ CUSTOMER SERVICE

15365 CORTEZ BOULEVARD ♦ BROOKSVILLE, FLORIDA 34613  
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January 29, 2024

Cesar Gonzalez  
Hernando County Utilities  
15365 Cortez Blvd  
Brooksville, FL 34613

Re: Commendation letter from Darlene Williams

Dear Cesar:

The county received an admiring compliment from Darlene Williams (5208 Kirkwood Ave) She wanted to recognize you for assisting her with Identifying a leak on her property and stated that you did an outstanding job. She truly appreciated your hard work and dedication.

We really appreciate your efforts in providing excellent customer service. Your dedication has made a lasting impression with this resident and a positive impact to our community. Job well done!

Sincerely,



Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Cheri Cameron, Utilities Business Manager  
Clinton Taylor, Service Representative Supervisor  
Personnel File