



Commendation Memorandum

Date: February 13, 2023
To: Richarrd Smith – Maintenance Worker II
Renee Thomas – Crew Leader
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – Doug Adams / Harrow Road

Dear Richarrd & Renee,

Hernando County Department of Public Works received a thank you from Doug Adams for your work on Harrow Rd. and Deltona Blvd. He said that he was “pleasantly surprised” when he rounded the corner and that “it looks like a park now”. He believes the work you have done will help with his drainage issues and “makes the area inviting”, what he calls a “win win” in his email.

It is always an honor to express my sincere appreciation for a job well done, and I am additionally thankful when customers also recognize a staff member’s attention to detail.

Thank you again for handling the situation superbly and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink that reads "Steph Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
Scott Herring, Director of Public Works/County Engineer
Nicholas Babino, Contract & Training Coordinator