



## Commendation Memorandum

Date: May 16, 2022  
To: William Hinkle, Crew Leader  
Alex Soto Cintron, Equipment Operator  
Devan Balzly, Equipment Operator  
Briana Trangenstein, Maintenance Worker II  
From: Stephen Stack, Assistant Director of Public Works  
Subject: Customer Commendation – Ms. Losquadro / Country Rd.

Dear William, Alex, Devan, and Briana,

This letter is to recognize your efforts in repairing a hole near the Ms. Jean Losquadro's mailbox on Country Rd. Ms. Losquadro was extremely impressed with your service and went out of their way to contact the County and compliment your efforts.

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for handling the situation to the customers liking and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference

With sincere appreciation,

A handwritten signature in blue ink that reads "Stephen Stack".

Assistant Director  
Hernando County Department of Public Works

Cc: Personnel File – HR  
Scott Herring, Director of Public Works/County Engineer  
Dallas W. Snyder, Lead Field Supervisor – Road Maintenance