# Area of Operations – Utilities







# **Utilities Area of Operation**

The Area of Operation is a grouping of departments under the Director of Utilities. The activities of those departments includes Utilities (water & wastewater), Solid Waste, and Fleet.

The financials below summarize the combined totals of the areas of operation; whereas, the subsequent pages, and links at the bottom, are department specific. The goals, metrics, and projects are referenced on the individual department summaries.



	PRIOR YEAR B	UDGET	RECOMMENDED BUDGET		
	FY2024	FY2025	FY2026	Increase   (Decrease)	Percentage Increase   (Decrease)
Expenses					
Personnel Services	\$18,052,948	\$18,415,181	\$19,189,949	\$774,768	4%
Operating Expense	\$39,540,878	\$39,091,927	\$38,994,081	(\$97,846)	0%
Capital Outlay	\$97,537,902	\$179,654,199	\$113,846,413	(\$65,807,786)	(37%)
Debt Service	\$7,584,905	\$9,046,989	\$9,859,863	\$812,874	9%
Grants & Aid	\$51,211	\$53,172	\$53,230	\$58	0%
Transfers	\$32,004,965	\$47,352,371	\$26,438,637	(\$20,913,734)	(44%)
Non-Operating	-	\$22,857	\$22,857	\$0	0%
Budget Reserves	\$67,505,446	\$71,760,939	\$133,917,802	\$62,156,863	87%
EXPENSES TOTAL	\$262,278,255	\$365,397,635	\$342,322,832	(\$23,074,803)	(6%)
Revenues					
Revenues	\$1,000	\$1,000	-	(\$1,000)	(100%)
Licenses and Permits	\$7,793,042	\$8,271,093	\$8,417,658	\$146,565	2%
Charges for Services	\$61,190,618	\$67,701,387	\$76,296,464	\$8,595,077	13%
Miscellaneous	\$1,041,351	\$1,288,011	\$1,301,136	\$13,125	1%
Transfers	\$25,436,415	\$42,856,689	\$23,585,805	(\$19,270,884)	(45%)
Other Sources	\$166,815,829	\$245,279,455	\$232,721,769	(\$12,557,686)	(5%)
REVENUES TOTAL	\$262,278,255	\$365,397,635	\$342,322,832	(\$23,074,803)	(6%)

Area of Operations of Utilities

#### Other Sources Revenue is Balance Forward Cash reserved for specific departments within Utilities. Intergovernmental Revenue consists of State Grants and Revenue Sharing.

Utilities by Department

	2022 - 23 Adopted Budget	2023 - 24 Adopted Budget	2024 - 25 Adopted Budget	2025 - 26 Budget
Water & Wastewater	\$136,079,825	\$162,991,668	\$246,818,785	\$248,326,095
Solid Waste & Recycling	\$39,643,792	\$62,019,092	\$65,735,191	\$68,833,016
Fleet	\$12,323,520	\$19,878,642	\$26,669,108	\$25,163,721
TOTAL	\$188,047,137	\$244,889,402	\$339,223,084	\$342,322,832

# Personnel Expense by Area of Operations



#### Utilities - Area of Op - Personnel Expenditures

	2021 - 22 Adopted Budget	2022 - 23 Adopted Budget	2023 - 24 Adopted Budget	2024 - 25 Adopted Budget	2025 - 26 Budget
Water & Wastewater	\$11,270,028	\$11,636,780	\$13,523,192	\$13,878,988	\$14,526,176
Solid Waste & Recycling	\$2,711,343	\$2,715,671	\$3,128,289	\$3,150,239	\$3,210,100
Fleet	\$1,153,072	\$1,050,367	\$1,349,722	\$1,344,260	\$1,453,673
TOTAL	\$15,134,443	\$15,402,818	\$18,001,203	\$18,373,487	\$19,189,949

#### Area of Operations - Utilities

Job Title	Utilities
Allocated FTE Count	
ACCOUNTING CLERK II	1
ACCOUNTING CLERK III	5
ADMINISTRATIVE ASSISTANT III	1
ASSET COORDINATOR	1
Asset Coordinator (N) - Vacant	1
ASSET INFORMATION SPECIALIST	3
ASSET MANAGEMENT SUPERVISOR	1
BACKFLOW TECHNICIAN	1
BILLING COORDINATOR	1
BILLING/COLLECTION SUPERVISOR	1
CAPITAL PROGRAM MANAGER	1
CHIEF WATER/WASTEWATER PLANT OPERATOR	1
CLERICAL ASSISTANT II	1
COLLECTION SYSTEM TECHNICIAN II	1
COLLECTION TECHNICIAN II	1
COLLECTION/ELECTRICAL MECHANICAL SUPERVISOR	1
COLLECTIONS SPECIALIST	1
COLLECTIONS SYSTEM TECHNICIAN I	1
COLLECTIONS SYSTEM TECHNICIAN II	9
COLLECTIONS SYSTEM WORKER/TECHNICIAN	4
COMMERCIAL ACCOUNT SPECIALIST	1
COMPOST/RECYCLE TECH II	2
CONSTRUCTION COORDINATOR	4
CUSTOMER CARE SPECIALIST	8
CUSTOMER RELATIONS COORDINATOR	1
CUSTOMER RELATIONS SUPERVISOR	1
DEPUTY COUNTY ADMINISTRATOR	0.2
DEVELOPMENT SERVICES ASSISTANT	1

b Title DIRECTOR OF UTILITIES	Utiliti
DISTRIBUTION SYSTEM OPERATOR I	
DISTRIBUTION SYSTEM OPERATOR II	
DISTRIBUTION SYSTEM OPERATOR II (IS FOR I)	
DISTRIBUTION SYSTEM WORKER	
DISTRIBUTION SYSTEM WORKER -WATER	
EQUIPMENT AND COMPLIANCE SPECIALIST	
ACILITY ATTENDANT I	
ACILITY ATTENDANT II	
INANCE COORDINATOR	
INANCE SPECIALIST	
LEET MAINTENANCE SUPERVISOR	
LEET MANAGER	
LEET TECHNICIAN	
LEET TECHNICIAN II	
LORIDA FRIENDLY LANDSCAPE (FFL) COORDINATOR	
IEAVY EQUIPMENT OPERATOR	
NDUSTRIAL WASTEWATER PRETREATMENT COORDINATOR	
EAD FACILITY ATTENDANT	
EAD HEAVY EQUIPMENT OPERATOR	
IAINTENANCE TECHNICAIN I	
IAINTENANCE TECHNICIAN II	
IAINTENANCE/MATERIALS SUPERVISOR	
IASTER EVT TECHNICIAN	
IATERIALS AND SUPPLY COORDINATOR	
leter Technician I (N)	
IETER TECHNICIAN I (N)	
PERATIONS ASSISTANT	
PERATIONS MANAGER	
PERATIONS SUPPORT SPECIALIST	
DUTREACH AND COMPLIANCE SUPERVISOR	
PERMIT/DEVELOPMENT REVIEW COORDINATOR	
REVENTATIVE MAINTENANCE TECHNICIAN	
ROJECT MANAGER	
ROJECT MANAGER UTILITY LIAISON	
ROJECT/DESIGN ENGINEER	
ECYCLING COLLECTION TECHNICIAN	
ESIDUALS TECHNICIAN	
EVENUE SPECIALIST	
SOLID WASTE OPERATIONS SUPERVISOR	
SOLID WASTE SERVICE MANAGER	
STOREROOM SPECIALIST	
JTILITIES BACKFLOW COORDINATOR	

Job Title	Utilities
UTILITIES CHIEF FINANCIAL OFFICER	1
UTILITIES DEVELOPMENT SERVICES SUPERVISOR (PERMIT)	1
UTILITIES ENGINEERING/DIVISON MANAGER	1
UTILITIES MODELER	1
UTILITIES PLANTS SUPERVISOR	1
UTILITIES SENIOR PROJECT MANAGER	1
UTILITIES WORKER II	1
UTILITY LOCATOR TECHNICIAN (N)	4
WASTEWATER COLLECTIONS FOREMAN	1
WASTEWATER PLANT OPERATOR I	5
WASTEWATER PLANT OPERATOR II	2
WASTEWATER PLANT OPERATOR III	5
WATER DISTRIBUTION FOREMAN	2
WATER DISTRIBUTION SUPERVISOR	1
WATER PLANT OPERATOR III	4
WATER PLANT OPERATOR TRAINEE	2
WATER RESOURCE MANAGER	1
WW COLLECTION SYSTEM WORKER (N)	2
ALLOCATED FTE COUNT	204.1

## <u>Utilities</u>

Solid Waste & Recycling

<u>Solid Waste & Recycling - Capital</u>

<u>Solid Waste - Disaster Debris</u>

<u>Fleet</u>

## Check us Out

Utilities Area of Operation Website

# Hernando County Utilities

#### Mission:

Provide affordable and uninterrupted high-quality water and wastewater services to the residents and businesses within Hernando County.

#### What we Do:

Deliver water and wastewater services to over 165,000 residents within the County. We pumped and delivered over 7.7 billion gallons of drinking water in calendar year 2024 averaging over 21 million gallons per day.

#### Goals:

- Water & Wastewater Revenue Sufficiency Analysis
- Compliance with Weeki Wachee and Chassahowitzka BMAP
- Update Water and Wastewater Master Plan
- Construct Capital Improvement Program to Meet Regulatory Deadlines
- Fill Staff Vacancies in Operations
- Reduce Back-billing Timeframes for Customers
- Implement New GIS Asset Management Organizational Structure and Processes
- Implement New Billing Software to Assist Customers More Efficiently
- Maintain per Capita Water Use to Comply with State Regulations and Maintain the Minimum Flows and Levels in our Lakes and Springs

FY25 (YTD)

#### Metrics & Performance:

• Meter Reading:

	FY24	
Turn ons	10,400	7,868
Requested Turn off	2,829	1,761
Delinquent Turn off	1,054	2,163
High Readings	5,054	2,059
Meter Downloads	654	262
Meter Box Replaced	700	520
Zero consumption	2,893	2,074
Illegal Usage turns	107	90
offs		
Total	23,691	16,797

Reading meters: Up to 3 readers reading 3 days a cycle.

HCUD reads 4 cycles a month. An averaging of 5,836 per reader a day.

### • <u>Customer Service</u>:

<u>Gubtomer bervice</u> .	EVO	
r	FY24	
Lobby Customers	17,669	18,359
New Service	12,810	8,760
Termination	3,293	3,372
Restart Services	554	658
Adjustments	615	799
Name Change	344	367
Payments	25,684	18,248
Email Inquiries	17,997	19,448
Return Mail	5,212	4,761
Work Orders	16,937	12,794
Incoming Calls	No log	68,449
	(Interruption)	
Calls Answered	No log	27,584
	(Interruption)	

## • Water Resources:

Year	Per	Regulatory	Water	Regulatory
	Capita	Measure	Loss	Measure
2023	136 gpd	150 gpd	8.59%	Less than 10%
2024	130 gpd	150 gpd	9.31%	Less than 10%

• <u>Operations</u>:

### Work Orders:

Work Orders.		FY24
Backflow	295	236
Electrical/Mechanical	2,333	1,720
FOG/Industrial	91	99
Maintenance	228	231
Operations/Admin	7	5
Wastewater Collection	1,416	1,273
Wastewater Treatment	136	80
Plant		
Water Distribution	10,906	8,531
Water Treatment Plant	400	419
Total	15,812	12,594
Locates Completed	19,698	18,057

FY25 (YTD)

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FY25	(YTD)

## Development Review

## Related to Development Review and FDEP Permitting

FY 2024 Total Number of Reviews Per Type

CCR	208	VACATION OF	3	•
		RIGHT OF WAY		
NON CCR	162	USE OF EASEMENT	0	
SUBDIVISON	163	CO/TCO RE QUESTS	181	
		PASSED & FAILED		
VACATION	9	DBPR FORM	7	TOTAL
OF		REQUESTS		REVIEWS 736
EASEMENT				

Staff FY 25: 13

Related to Development Review and FDEP Permitting

FY 2025 to date

CCR	135	VACATION OF	3	
		RIGHT OF WAY		
NON CCR	139	USE OF	0	
		EASEMENT		
SUBDIVISON	121	CO/TCO RE	141	
		QUESTS		
		PASSED & FAILED		
VACATION	10	DBPR FORM	7	TOTAL
OF		REQUESTS		REVIEWS 556
EASEMENT				Up to MAY
				2025

FDEP Delegation Permits Issued and Cleared October 2023 – September 2024

FDEP Water Construction Permits Issued: 20		
FDEP Water Construction Permits Received Clearance:	Total:	12 <b>36</b>
FDEP Wastewater Construction Permits Issued: 28		
FDEP Wastewater Construction Permits Received Clearan	ice: Total:	24 <b>48</b>
<b>October 2024 – May 2025</b> FDEP Water Construction Permits Issued: 10		
FDEP Water Construction Permits Received Clearance:	Total:	15 <b>25</b>
FDEP Wastewater Construction Permits Issued: 15		
FDEP Wastewater Construction Permits Received Clearan	ice: <b>Total:</b>	12
27		
Standard Hours:		

Customer Service business hours are 8:00 a.m. – 4:30 p.m. **Projects & Tasks Completed 24-25:** <u>Water Resources</u>:

- Provided over 400 water conservation rebates to HCUD customers.
- Provided water resources and conservation messaging through two radio stations and Spectrum TV. Spectrum advertising reach over 30,000 impressions for a two-month campaign.
- HCUD social media has need a double digit increase in traffic. 90,049 reaches with 5,845 unique page visits.
- Provides over 700,000 bill inserts to customers with unique and valuable resource protection information.
- Water Restriction Compliance water use data shows a 28% decrease in water use.
- Participants of the Regional Irrigation and Audit project show a 25% decrease in water use.
- Tracking Septic Upgrade Incentive Program 448 of 466 total installations of enhanced OSTDS. Quantifying Total Nitrogen removal from this project for the Weeki Wachee Basin Management Action Plan. This is \$5,012,947.09 FDEP project. Plans for additional Enhanced OSTDS of 132 will open in 2025. Each system tracked and documented for Total Nitrogen (TN) reduction required for the Weeki Wachee Basin Management Action Plan (BMAP).

#### Engineering and Capital Projects Completed:

- Lead service line inventory completed as required by EPA
- Keysville Water Main Replacement
- Hill n Dale Water Main Replacement and Fire Service
- Spring Hill WRF Demolition
- Regency Oaks Pump Station Odor Control
- Diaz Court Water Main Replacements
- State Road 50 from US 98 to US 301 Utility Improvements
- Lockhart Subregional Water Treatment Plant

#### Engineering and Capital Projects Currently Under Design and/or Construction:

- Elgin Blvd Force Main Improvements
- Northcliffe Force Main Improvements
- Chalmer Lift Station Improvements
- Compenero Water Main Replacements
- US 41 and Ayers Road Force Main and Water Main Improvements
- Telcom Pump Station and Corporate Blvd Force Main Improvements
- Killian Water Treatment Plant Improvements
- Wiscon Water Treatment Plant Wells
- Hermosa Lift Station Improvements
- Hernando Beach Wastewater Resiliency Improvements
- Wiscon and Admin Bldg Site Improvements
- District A Phase 1 Septic to Sewer
- Ridge Manor WRF Expansion
- The Glen WRF Denitrification Project
- The Hut Pump Station and Force Main Improvements

#### Upcoming Projects of Interest to Citizens:

District A Phase 1 Septic to Sewer <u>https://www.engagehernando.com/s2s</u> Septic Upgrade Incentive Program

#### Mandates:

PFAS Rule Compliance Lead Service Line Inventory Basin Management Action Plan Compliance for Springs

#### **Upcoming Needs:**

BMAP Coordinator to Oversee Compliance of New Regulations

	PRIOR YEAR BUDGET		RECOMMENDED BUDGET		
	FY2024	FY2025	FY2026	Increase   (Decrease)	Percentage Increase   (Decrease)
Expenses					
Personnel Services	\$13,672,999	\$13,920,682	\$14,526,176	\$605,494	4%
Operating Expense	\$25,048,357	\$25,859,441	\$24,338,372	(\$1,521,069)	(6%)
Capital Outlay	\$86,756,128	\$163,973,175	\$87,677,754	(\$76,295,421)	(47%)
Debt Service	\$5,937,837	\$5,938,061	\$5,936,150	(\$1,911)	0%
Grants & Aid	\$48,711	\$50,672	\$52,730	\$2,058	4%
Transfers	\$28,322,822	\$43,478,055	\$22,672,363	(\$20,805,692)	(48%)
Non-Operating	-	\$22,857	\$22,857	\$0	0%
Budget Reserves	\$48,544,956	\$40,440,413	\$93,192,193	\$52,751,780	130%
EXPENSES TOTAL	\$208,331,810	\$293,683,356	\$248,418,595	(\$45,264,761)	(15%)
Revenues					
Revenues	\$1,000	\$1,000	-	(\$1,000)	(100%)
Licenses and Permits	\$10,500	\$12,500	\$12,500	\$0	0%
Charges for Services	\$46,188,479	\$46,591,993	\$55,952,769	\$9,360,776	20%
Miscellaneous	\$400,816	\$450,476	\$457,476	\$7,000	2%
Transfers	\$27,502,825	\$42,991,335	\$20,022,973	(\$22,968,362)	(53%)
Other Sources	\$134,228,190	\$203,636,052	\$171,972,877	(\$31,663,175)	(16%)
REVENUES TOTAL	\$208,331,810	\$293,683,356	\$248,418,595	(\$45,264,761)	(15%)

Capital Outlay and Transfers are reduced due to multi-year CIP projects being encumbered from previous year and rolling forward.

Budget reserves increased to fund upcoming CIP projects.

Utilities

Charges for services increased due to connection fee charges to fund upcoming CIP projects.

# Our People - FTE Count

Hernando County Utilities	
Job Title	4111
Allocated FTE Count	
ACCOUNTING CLERK II	1
ACCOUNTING CLERK III	3
ADMINISTRATIVE ASSISTANT III	1
ASSET INFORMATION SPECIALIST	3
ASSET MANAGEMENT SUPERVISOR	1
BACKFLOW TECHNICIAN	1
BILLING COORDINATOR	1
BILLING/COLLECTION SUPERVISOR	1
CAPITAL PROGRAM MANAGER	1
CHIEF WATER/WASTEWATER PLANT OPERATOR	1
CLERICAL ASSISTANT II	1
COLLECTION SYSTEM TECHNICIAN II	1
	1
COLLECTION/ELECTRICAL MECHANICAL SUPERVISOR	1
COLLECTIONS SPECIALIST	1
COLLECTIONS SYSTEM TECHNICIAN I	1
	9
COLLECTIONS SYSTEM RECHNICIAN II	4
	4
	4
	8
	1
CUSTOMER RELATIONS SUPERVISOR	1
	0.2
DEVELOPMENT SERVICES ASSISTANT	1
DIRECTOR OF UTILITIES	0.75
	5
	5
DISTRIBUTION SYSTEM OPERATOR II (IS FOR I)	1
	5
	4
	1
ELECTRICAL/MECHANICAL SPECIALIST	1
ELECTRICAL/MECHANICAL SPECIALIST (TRAINEE)	1
ELECTRICAL/MECHANICAL SPECIALIST I	3
ELECTRICAL/MECHANICAL SPECIALIST II	1
FINANCE SPECIALIST	1
FLORIDA FRIENDLY LANDSCAPE (FFL) COORDINATOR	1
INDUSTRIAL WASTEWATER PRETREATMENT COORDINATOR	1
MAINTENANCE TECHNICAIN I	2
MAINTENANCE TECHNICIAN II	1
MAINTENANCE/MATERIALS SUPERVISOR	1
MATERIALS AND SUPPLY COORDINATOR	1
Meter Technician I (N)	1
METER TECHNICIAN I (N)	3
OPERATIONS ASSISTANT	0.9
OPERATIONS MANAGER	1
OPERATIONS SUPPORT SPECIALIST	2
PERMIT/DEVELOPMENT REVIEW COORDINATOR	1
PROJECT MANAGER	3
PROJECT MANAGER UTILITY LIAISON	1
PROJECT/DESIGN ENGINEER	1

Job Title	4111
RESIDUALS TECHNICIAN	2
REVENUE SPECIALIST	1
SENIOR ACCOUNTING CLERK	3
SERVICE REPRESENTATIVE I	7
SERVICE REPRESENTATIVE II	1
SERVICE REPRESENTATIVE SUPERVISOR	1
STOREROOM SPECIALIST	2
UTILITIES BACKFLOW COORDINATOR	1
UTILITIES BUSINESS MANAGER	1
UTILITIES CHIEF FINANCIAL OFFICER	0.8
UTILITIES DEVELOPMENT SERVICES SUPERVISOR (PERMIT)	1
UTILITIES ENGINEERING/DIVISON MANAGER	1
UTILITIES MODELER	1
UTILITIES PLANTS SUPERVISOR	1
UTILITIES SENIOR PROJECT MANAGER	1
UTILITIES WORKER II	1
UTILITY LOCATOR TECHNICIAN (N)	4
WASTEWATER COLLECTIONS FOREMAN	1
WASTEWATER PLANT OPERATOR I	5
WASTEWATER PLANT OPERATOR II	2
WASTEWATER PLANT OPERATOR III	5
WATER DISTRIBUTION FOREMAN	2
WATER DISTRIBUTION SUPERVISOR	1
WATER PLANT OPERATOR III	4
WATER PLANT OPERATOR TRAINEE	2
WATER RESOURCE MANAGER	1
WW COLLECTION SYSTEM WORKER (N)	2
ALLOCATED FTE COUNT	153.65

#### Solid Waste & Recyling

#### **Mission**:

To provide disposal of commercial and residential garbage at the County Landfill along with customer service in an efficient manner to the Hernando County citizens that it proudly serves. Ensuring the safety of both its customers and employees, the Solid Waste & Recycling Department is committed to regulatory compliance and ensuring low rates to its customers.

#### What we Do:

The Hernando County Northwest Waste Management Facility (NWWMF) is a multifunction solid waste management facility, which includes Class I and construction and demolition (C&D) waste disposal, yard waste mulching, recyclables temporary storage before processing, household hazardous waste storage and processing, and storage of tires, white goods and other bulky waste materials for offsite processing by private firms. There are two Convenience Centers on opposite ends of the County that accept various items from the residents of the County.

#### Goals:

#### **1. Convenience Center Pay**

- Put out an RFP for Technology
- Review and get Board approval
- Put out PSA, signage, and update website a month before start

#### 2. Completion of Cell 4

- Final grade completed
- Liner installed
- Electrical completed
- Access road completed
- Leachate tanks built and area completed

#### 3. Concrete and Loading Ramp at West Convenience Center

- Metal chute replaced with concrete wall
- Loading ramp built
- Remaining floor concrete installed

#### 4. Successful completion of Compost Grant

- Divert 4500 tons of yard waste to the compost program
- Provide one class per month and distribute 85% of finished compost to end users
- Perform pre and post soil tests.

#### 5. Design for a Compost Facility and a Recycling Center

- Decide on location of Recycle Center
- Final decision of Biosolids
- Design layout & infrastructure

### 6. New Rates

- Public Hearing
- BOCC Approval

### 7. Renewable Natural Gas

- Public Private Partnership to Convert Landfill Gas into Natural Gas
- Request for Proposal



#### • Contract Execution and Board Approval

#### 8. Leachate Treatment System using Reverse Osmosis

- Request for Proposal
- Contract Execution and Board Approval

#### **Metrics & Performance:**

#### Class I Garbage

FY24174,425.46 tonsFY25 YTD135,050.25 tons

#### **Recycling**

FY243,694.66 tonsFY25 YTD2,378.76 tons

The Department through equipment installed on the heavy equipment measures the compaction rate of the garbage, which is consistently over 1300 pounds per cubic yard, which in the industry is above the norm.

#### **Standard Hours:**

Normal business hours: Main Landfill Monday – Saturday 8:00 am – 4:30 pm West Convenience Center – Tuesday – Friday 9 am – 5 pm, Saturday 8 am – 4:30 pm East Convenience Center – Tuesday – Saturday 9 am – 5 pm

#### Projects & Tasks Completed 24-25:

- Title V Permit renewal
- Annual topographic survey
- Annual Rate Efficiency Study
- Class I Permit renewal
- Green House Gas Annual Report
- Request for Proposal Exclusive Franchise Agreement for Curbside Garbage Collection
- Composting program

#### Upcoming Projects and Tasks for FY 25-26

• New 30 Acre garbage cell under construction

#### Mandates:

Small Quantity Generator Program Recyclable Goal of 75%, unfunded mandate Solid Waste

	PRIOR YEAR	BUDGET	RECOMMENDED BUDGET		
	FY2024	FY2025	FY2026	Increase   (Decrease)	Percentage Increase   (Decrease)
Expenses					
Personnel Services	\$3,127,302	\$3,150,239	\$3,210,100	\$59,861	2%
Operating Expense	\$12,244,843	\$8,290,574	\$7,464,464	(\$826,110)	(10%)
Capital Outlay	\$29,509,146	\$26,713,645	\$14,576,099	(\$12,137,546)	(45%)
Debt Service	-	\$1,240,132	\$1,243,882	\$3,750	0%
Grants & Aid	\$12,000	\$12,000	\$10,000	(\$2,000)	(17%)
Transfers	\$3,445,953	\$3,788,672	\$3,652,186	(\$136,486)	(4%)
Budget Reserves	\$17,850,903	\$29,645,556	\$38,676,285	\$9,030,729	30%
EXPENSES TOTAL	\$66,190,147	\$72,840,818	\$68,833,016	(\$4,007,802)	(5%)
Revenues					
Licenses and Permits	\$7,782,542	\$8,258,593	\$8,405,158	\$146,565	2%
Intergovernmental	\$299,965	\$32,990	\$0	(\$32,990)	(100%)
Charges for Services	\$4,946,479	\$5,072,851	\$5,044,851	(\$28,000)	(1%)
Miscellaneous	\$494,500	\$687,535	\$673,660	(\$13,875)	(2%)
Transfers	\$1,940,192	\$2,365,200	\$3,609,082	\$1,243,882	53%
Other Sources	\$50,726,469	\$56,423,649	\$51,100,265	(\$5,323,384)	(9%)
REVENUES TOTAL	\$66,190,147	\$72,840,818	\$68,833,016	(\$4,007,802)	(5%)

Capital Outlay and Transfers are reduced due to multi-year CIP projects being encumbered from previous year and rolling forward.

## Our People - FTE Count

#### Solid Waste 4411 Job Title Allocated FTE Count ACCOUNTING CLERK III 2 COMPOST/RECYCLE TECH II 2 DIRECTOR OF UTILITIES 0.15 ENVIRONMENTAL SPECIALIST 1 ENVIRONMENTAL TECHNICIAN 1 EQUIPMENT AND COMPLIANCE SPECIALIST 1 FACILITY ATTENDANT I 9 FACILITY ATTENDANT II 5.9 6 HEAVY EQUIPMENT OPERATOR 1 LEAD FACILITY ATTENDANT LEAD HEAVY EQUIPMENT OPERATOR 1 OPERATIONS ASSISTANT 0.1 OUTREACH AND COMPLIANCE SUPERVISOR 1 RECYCLING COLLECTION TECHNICIAN 1 SOLID WASTE ENFORCEMENT OFFICER 1 SOLID WASTE FACILITY SUPERVISOR 1 SOLID WASTE OPERATIONS SUPERVISOR 1 SOLID WASTE SERVICE MANAGER 1 UTILITIES CHIEF FINANCIAL OFFICER 0.2 ALLOCATED FTE COUNT 36.35

# Solid Waste and Recycling - Capital

• Transfer funds to the Capital Fund for equipment replacement (not on the Fleet Program)

#### Goals

- Continue to transfer funds from the Solid Waste operating fund
- Continue to transfer recyclables to processing facility

#### Solid Waste and Recycling - Capital

	PRIOR YEAR	EAR BUDGET RECOMMENDED BUDGET			DR YEAR BUDGET RECOMMENDED BUDGET		
	FY2024	FY2025	FY2026	Increase   (Decrease)	Percentage Increase   (Decrease)		
Expenses							
Operating Expense	\$150,332	\$122,985	\$373,820	\$250,835	204%		
Capital Outlay	\$6,705,050	\$2,891,102	\$1,037,000	(\$1,854,102)	(64%)		
Budget Reserves	\$2,359,076	\$6,010,003	\$5,942,644	(\$67,359)	(1%)		
EXPENSES TOTAL	\$9,214,458	\$9,024,090	\$7,353,464	(\$1,670,626)	(19%)		
Revenues							
Miscellaneous	\$100,000	\$125,000	\$125,000	\$0	0%		
Transfers	\$500,000	\$500,000	\$500,000	\$0	0%		
Other Sources	\$8,614,458	\$8,399,090	\$6,728,464	(\$1,670,626)	(20%)		
REVENUES TOTAL	\$9,214,458	\$9,024,090	\$7,353,464	(\$1,670,626)	(19%)		

The amount of Capital Outlay is dependent on what types of projects are being included in the current fiscal budget; hence, reserves build for a future project and capital outlay decreases until a project is ready. When the project is budgeted to occur, capital outlay is increased and reserves are reduced.

## Solid Waste – Disaster Debris

## Goals

- Transfer \$300,000 per year to reserve monies in case of a disaster in Hernando County
- Transfer and keep around \$2,000,000 available for storm debris/disaster clean up

#### Solid Waste - Disaster Debris

	PRIOR YEAR	BUDGET	RECOMMENDED BUDGET		
	FY2024	FY2025	FY2026	Increase   (Decrease)	Percentage Increase   (Decrease)
Expenses					
Operating Expense	\$250,015	\$551,515	\$251,515	(\$300,000)	(54%)
Grants & Aid	\$12,000	\$12,000	\$10,000	(\$2,000)	(17%)
Budget Reserves	\$1,029,068	\$1,277,019	\$1,379,019	\$102,000	8%
EXPENSES TOTAL	\$1,291,083	\$1,840,534	\$1,640,534	(\$200,000)	(11%)
Revenues					
Miscellaneous	\$10,000	\$25,000	\$25,000	\$0	0%
Transfers	\$300,000	\$300,000	\$300,000	\$0	0%
Other Sources	\$981,083	\$1,515,534	\$1,315,534	(\$200,000)	(13%)
REVENUES TOTAL	\$1,291,083	\$1,840,534	\$1,640,534	(\$200,000)	(11%)

The amount of Operating Expenses is dependent on storm debris/disaster clean up.

# Area of Operations - Fleet

## Central Fueling | Fleet Replacement Program | Vehicle Maintenance

#### **Mission**:

Fleet Management supports the County departments in their service to the citizens of this county by providing the necessary vehicles and equipment for them to efficiently and accurately do their jobs. This is accomplished in 3 phases: Purchasing, Service and Repair, and Surplus. Fleet Management is also responsible for providing fuel for the county vehicles and equipment and manages 4 fuel sites across the county.

#### What we Do:

Provide Vehicles and Equipment for all County BOCC Departments along with the Repair and Maintenance and Fueling Services

#### Goals:

- Re-Evaluate Vendor Parts Contract
- Enhance Communication with the Departments we Serve
- Space Planning, Site selection, and Conceptual Design of New Maintenance Shop to Meet Increasing Demand
- Revise and Update Fleet Standard Operating Procedures
- Improve Functionality of our Existing Fleet Asset Management System through Training
- Perform EV Study for the County

#### **Metrics & Performance:**

Fleet Management measures success in terms of low vehicle downtime, preventative maintenance compliance, competitive pricing and department satisfaction.

Downtime is how long a vehicle is out of service and is measured and compared internally. Preventative Maintenance compliance is how many vehicle services are performed within a certain window of when they are due.

Competitive pricing is how Fleet's labor rate compares to the vendors and dealerships and ensures the best value for the county.

Comparing Fleet Management nationally through competitions held by National Association of Fleet Administrators (NAFA) and Government Fleet Magazine.

#### Staff: 9 technicians, 4 support

#### Work Orders:

- FY23: 3,445
- FY 24: 2,939
- FY25: 1,877

#### Vehicle purchases:

- FY 23: 90 \$10,326,569.50
- FY24: 82 \$10,640,406.73
- FY 25: 90 \$14,197,441.83

#### Surplus:

- FY 23: 40 \$372,754.94
- FY 24: 54 \$466,598.53
- FY25: 37 \$201,041.58

### Fuel (gallons):

- FY 23: Unleaded 222,788 Diesel 361,505 \$1,727,489.90
- FY 24: Unleaded 214,685 Diesel 276,635 \$1,403,256.83
- FY 25: Unleaded 163,843 Diesel 216,441 \$1,006,470.69

#### Standard Hours:

Normal hours: 7:00am-3:30pm. 1 Technician is on-call every day from 3:30pm-7:00am.

#### Projects & Tasks Completed 24-25:

- Upgraded fuel management software to improve tracking and billing.
- Upgraded fuel dispensers to a newer, more reliable style.
- Cleaned and re-painted fuel tanks to prolong their life.
- Changed Fleet Management Information Software to a less expensive option.
- Placed #88 in National Association of Fleet Administrators (NAFA) top 100 Fleet competition.
- Streamlined and corrected Preventative Maintenance program to ensure proper services are being done and decreased downtime for an annual service.
- Replaced the lifts in the maintenance shop

#### Upcoming Projects and Tasks for FY 25-26

- New Central Fueling Site to have 24hr access for departments and more fuel reserves
- Re-Evaluate Vendor Parts Contract
- Space Planning, Site selection, and Conceptual Design of New Maintenance Shop to Meet Increasing Demand
- Perform EV Study for the County

#### Fleet Combined Department Summary

	PRIOR YEAR	BUDGET	RECOMMENDED BUDGET		
	FY2024	FY2025	FY2026	Increase   (Decrease)	Percentage Increase   (Decrease)
Expenses					
Personnel Services	\$1,252,647	\$1,344,260	\$1,453,673	\$109,413	8%
Operating Expense	\$5,219,764	\$7,088,252	\$7,274,245	\$185,993	3%
Capital Outlay	\$16,702,196	\$24,269,886	\$11,592,560	(\$12,677,326)	(52%)
Debt Service	\$1,647,068	\$1,868,796	\$2,679,831	\$811,035	43%
Transfers	\$236,190	\$85,644	\$114,088	\$28,444	33%
Budget Reserves	\$1,109,587	\$1,674,970	\$2,049,324	\$374,354	22%
EXPENSES TOTAL	\$26,167,452	\$36,331,808	\$25,163,721	(\$11,168,087)	(31%)
Revenues					
Charges for Services	\$10,055,660	\$16,036,543	\$15,298,844	(\$737,699)	(5%)
Miscellaneous	\$146,035	\$150,000	\$170,000	\$20,000	13%
Other Sources	\$15,965,757	\$20,145,265	\$9,694,877	(\$10,450,388)	(52%)
REVENUES TOTAL	\$26,167,452	\$36,331,808	\$25,163,721	(\$11,168,087)	(31%)

The summary above is a consolidation of departments, the summary tables below are for the individual departments.

#### Central Fueling

	PRIOR YEAR	BUDGET	RECOMMENDED BUDGET		
	FY2024	FY2025	FY2026	Increase   (Decrease)	Percentage Increase   (Decrease)
Expenses					
Personnel Services	\$92,135	\$99,895	\$118,852	\$18,957	19%
Operating Expense	\$1,439,062	\$2,450,813	\$1,917,292	(\$533,521)	(22%)
Capital Outlay	\$369,610	\$64,818	\$0	(\$64,818)	(100%)
Transfers	\$5,271	\$1,280	\$5,695	\$4,415	345%
Budget Reserves	\$247,977	\$104,752	\$31,475	(\$73,277)	(70%)
EXPENSES TOTAL	\$2,154,055	\$2,721,558	\$2,073,314	(\$648,244)	(24%)
Revenues					
Charges for Services	\$1,512,940	\$2,473,432	\$1,840,000	(\$633,432)	(26%)
Other Sources	\$641,115	\$248,126	\$233,314	(\$14,812)	(6%)
REVENUES TOTAL	\$2,154,055	\$2,721,558	\$2,073,314	(\$648,244)	(24%)

- (Capital Overlay) FY25 were fuel tank improvements that are not needed in FY26
- Revenue decreased due to fuel prices not increasing to the projected amounts per gallon

#### Vehicle Maintenance

	PRIOR YEAR	BUDGET	RECOMMENDED BUDGET		
	FY2024	FY2025	FY2026	Increase   (Decrease)	Percentage Increase   (Decrease)
Expenses					
Personnel Services	\$1,066,010	\$1,144,881	\$1,154,436	\$9,555	1%
Operating Expense	\$2,657,399	\$3,247,636	\$3,790,260	\$542,624	17%
Capital Outlay	_	\$260,000	\$144,430	(\$115,570)	(44%)
Transfers	\$226,217	\$83,084	\$105,672	\$22,588	27%
Budget Reserves	\$616,111	\$763,804	\$958,113	\$194,309	25%
EXPENSES TOTAL	\$4,565,737	\$5,499,405	\$6,152,911	\$653,506	12%
Revenues					
Charges for Services	\$4,092,381	\$4,703,913	\$5,413,153	\$709,240	15%
Other Sources	\$473,356	\$795,492	\$739,758	(\$55,734)	(7%)
REVENUES TOTAL	\$4,565,737	\$5,499,405	\$6,152,911	\$653,506	12%

- (Capital Overlay Decrease) New vehicle lifts were purchased the previous year, significantly lower capital purchases this year
- (Charges Increase) Increase in outside repairs both in quantity and costs.

#### Fleet Replacement

	PRIOR YEAR I	BUDGET	RECOMMENDED BUDGET		
	FY2024	FY2025	FY2026	Increase   (Decrease)	Percentage Increase   (Decrease)
Expenses					
Personnel Services	\$94,502	\$99,484	\$180,385	\$80,901	81%
Operating Expense	\$1,123,303	\$1,389,803	\$1,566,693	\$176,890	13%
Capital Outlay	\$16,332,586	\$23,945,068	\$11,448,130	(\$12,496,938)	(52%)
Debt Service	\$1,647,068	\$1,868,796	\$2,679,831	\$811,035	43%
Transfers	\$4,702	\$1,280	\$2,721	\$1,441	113%
Budget Reserves	\$245,499	\$806,414	\$1,059,736	\$253,322	31%
EXPENSES TOTAL	\$19,447,660	\$28,110,845	\$16,937,496	(\$11,173,349)	(40%)
Revenues					
Charges for Services	\$4,450,339	\$8,859,198	\$8,045,691	(\$813,507)	(9%)
Miscellaneous	\$146,035	\$150,000	\$170,000	\$20,000	13%
Other Sources	\$14,851,286	\$19,101,647	\$8,721,805	(\$10,379,842)	(54%)
REVENUES TOTAL	\$19,447,660	\$28,110,845	\$16,937,496	(\$11,173,349)	(40%)

• (Capital Overlay) Adjustments made due to vehicle delivery schedule changes.

• (Other Sources) Loan and interest charges vary depending on delivery schedules.

# Our People - FTE Count

Job Title	5011	5071	5081
Allocated FTE Count			
ASSET COORDINATOR	0	1	0
Asset Coordinator (N) - Vacant	0	0	1
DIRECTOR OF UTILITIES	0.033	0.033	0.033
FINANCE COORDINATOR	0.333	0.333	0.333
FLEET MAINTENANCE SUPERVISOR	0.2	0.8	0
FLEET MANAGER	0.333	0.333	0.333
FLEET TECHNICIAN	0	1	0
FLEET TECHNICIAN II	0	5	0
MASTER EVT TECHNICIAN	0	1	0
PREVENTATIVE MAINTENANCE TECHNICIAN	0	2	0
ALLOCATED FTE COUNT	0.9	11.5	1.7