

**ACTION ITEM**  
**Extension to Remain a Direct Services Provider**

**BACKGROUND**

In 2008, after the passing of Senate Bill 428, regional workforce boards were allowed to apply to be a provider of direct services. CareerSource Pasco Hernando (CSPH) chose to apply and our application was accepted (in the following order) by the Board Members, Chief Elected Officials, DEO, CareerSource Florida and the Governor.

CSPH first applied to be a Direct Service Provider in 2009. The request was granted by the state. In 2011, the first three-year extension was requested and granted. By eliminating the middle man (the Provider) PHWB was able to cut costs by shaving the profit and overhead by 19% in the first year. There were other cost cutting measures that were put into effect as well, beginning with hiring more part time staff to cover peak times in the Centers thereby providing better customer service.

Any Regional Workforce Board that wishes to receive an extension to operate as a direct provider of workforce services (other than training services) must formally request the extension to do so and continue to indicate this in its local service delivery plan. This is a requirement every three years unless otherwise instructed.

The formal process is initiated by the submission of a request for extension stating whether the region wishes to extend its permission to be designated as a direct provider of workforce services (other than training services).

**JUSTIFICATION/REASON**

CSPH is required to submit an extension request every three years if it wishes to maintain the status of Direct Services Provider. CSPH wishes to continue with the same service delivery model as we have used in the previous nine years. Performance has drastically increased since taking these services in house.

- CSPH has consistently maintained the lowest cost per placement in the State
- CSPH has performed successfully and sustained fiscal integrity for the previous two program years.
- Having had the Resource Rooms, Business Services and Employment Support Center "in house" for the past 14+ years has also provided marked improvements as seen in the Wagner Peyser portion of the Monthly Management Report. CSPH continued to place in the **top quartile** for the WP measures, ranking **#5** for entered employment.
- Veteran's entered employment rate was ranked **#5** of 24 regions.

- Reemployment Services and Eligibility Assessment Program ranked 3<sup>rd</sup> in entered employment.
- The OJT/EWT program saw more opportunities for job seekers/customers and employers since bringing those programs in house, ranking 4<sup>th</sup> in the state for outcome rate.

**RECOMMENDATION:**

CSPH is requesting an extension beginning 07/01/2023 through 06/30/2026. This has been approved by the CSPH Local Board. CSPH staff now requests the approval of this plan by the Chief Local Elected Officials.

### REQUEST FOR EXTENSION

#### LOCAL WORKFORCE AREA INFORMATION

Name of Local Area: Pasco-Hernando Workforce Board Inc./dba CareerSource Pasco Hernando

LWDB Number: CareerSource Pasco Hernando

Date of Submission:

March 21, 2023

Contact Person Name: Brenda Gause

Phone: 352 593-2226

Email Address:

bgause@careersourcepascohernando.com

#### AMENDMENT TO THE LOCAL WORKFORCE SERVICES PLAN

The Local Workforce Development Board seeks to extend its designation as a direct service provider of certain services by agreement of the Chief Elected Official and the Governor. This extension to the designation of the Local Workforce Development Board as a direct service provider of certain services is to be effective for the period July 1, 2023 through June 30, 2026.

The signatures below certify agreement to the request for extension submitted by the Local Workforce Development Board and the assurance that the Local Workforce Development Board will operate in accordance with this extension, its Workforce Service Plan, and applicable federal and state laws and regulations.

#### LOCAL WORKFORCE DEVELOPMENT BOARD CHAIRMAN

Name: Charles Gibbons

Title: Board Chair

Signature: Charles Gibbons  
Charles Gibbons (Mar 21, 2023 14:32 EDT)

Date: 03/16/2023

#### LOCAL CHIEF ELECTED OFFICIAL


Name and Title: John Allocco, Chairman, District 3

County: Hernando

Signature: [Signature]

Date: 04/11/2023

APPROVED AS TO FORM  
AND LEGAL SUFFICIENCY  
BY [Signature]  
County Attorney's Office

LOCAL CHIEF ELECTED OFFICIAL	
Name and Title: Jack Mariano, Chairman, District 5	County: Pasco <b>APPROVED IN SESSION</b>
Signature: 	Date: <b>APR 18 2023</b> <b>PASCO COUNTY BCC</b>



Nicki Alvarez-Sowles, Esq.,  
Pasco County Clerk & Comptroller  
BCC 04/18/23, CII OEG23-1048