



DEPARTMENT OF PUBLIC WORKS

ENGINEERING ♦ FACILITIES ♦ REAL PROPERTY ♦ ROADS/BRIDGES ♦ STORMWATER ♦ TRAFFIC

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Commendation Memorandum

Date: June 14th, 2024

To: Robert Tokar, Crew Leader
Matthew Rivers, Traffic Signal Tech III

From: Stephen Stack, Assistant Director

Subject: Customer Commendation – On-Call Service at Oatbird Road

Dear Robert and Matthew,

This letter is to recognize your efforts while recently attending to and handling an after-hours emergency call for a fallen tree across Oatbird Road. The resident wanted to make sure that time was taken to recognize the crew. Mr. Puntino wrote in to express his appreciation, and went on to say, "I want to commend your employees that you sent out to my home on the evening of 06/13/2024. I was simply amazed! I had called for a downed tree (a fairly large tree too, as it was blocking the total street and into my neighbor's driveway, keeping her access blocked). Your employees arrived and immediately assessed the situation. Making the area safe, they commenced work with the utmost precision, dissected the fallen tree, working in tandem with the boom truck. These employees should be commended for their work ethic and knowledge. It's great to see our local government working well. Oh, a shout out to Hernando County Sheriff's Department for closing the street."

Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done! A copy of this memorandum will be placed in your personnel file for future reference.

With sincere appreciation,

A handwritten signature in blue ink that reads "Stephen Stack".

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
J. Scott Herring, P.E. | Director of Public Works/County Engineer
Art Lozano, Field Supervisor