From: Clinton Taylor

To: Penny Grocholski

Subject: FW: Above and beyond

Date: Thursday, January 4, 2024 1:33:35 PM

Attachments: <u>image001.jpg</u>

Anther one

From: Alicia Minnie <AMinnie@co.hernando.fl.us>

Sent: Thursday, January 4, 2024 1:18 PM

To: Clinton Taylor <CTaylor@co.hernando.fl.us> **Cc:** Cheri Cameron <CCameron@co.hernando.fl.us>

Subject: Above and beyond

I spoke on the phone to Debra Orouke and she could not praise Dixie enough, she said she was caring and kind. Dixie went the extra mile for this customer and helped her figure out where the leak was which ended up being an irrigation leak. Debra just wanted us to know how amazing Dixie was today.

Michele Minnie



Collections Specialist
Hernando County Utilities
Office- 352-754-4037
Direct - 352-754-4849
15365 Cortez Blvd.
Brooksville, FL 34613
AMinnie@co.hernando.fl.us

Department – <u>HCUD@hernandoccounty.us</u>

~Always find a reason to smile~