

From: [Toni Brady](#)
To: [Jessica L Wright](#)
Subject: FW: Krystal
Date: Monday, November 4, 2024 10:30:30 AM

Can you do a item for CTN for the below citizen comment.

From: Jeffrey Rogers <JRogers@co.hernando.fl.us>
Sent: Monday, November 4, 2024 10:27 AM
To: Toni Brady <TBrady@co.hernando.fl.us>; Veda Ramirez <VRamirez@co.hernando.fl.us>
Cc: Dominique Holmes <dholmes@co.hernando.fl.us>
Subject: RE: Krystal

I suggest we place this on correspondence to note when we can. Maybe the news letter.

Jeffrey Rogers, P.E.
County Administrator
Hernando County
15470 Flight Path Drive
Brooksville, FL 34604
(352)754-4841
jrogers@hernandocounty.us

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From: Toni Brady <TBrady@co.hernando.fl.us>
Sent: Monday, November 4, 2024 10:18 AM
To: Veda Ramirez <VRamirez@co.hernando.fl.us>
Cc: Jeffrey Rogers <JRogers@co.hernando.fl.us>
Subject: RE: Krystal

That is wonderful!

From: Veda Ramirez <VRamirez@co.hernando.fl.us>
Sent: Friday, November 1, 2024 12:56 PM
To: Toni Brady <TBrady@co.hernando.fl.us>
Subject: FW: Krystal

A thank you note from resident showing their appreciation for us continuing to follow up to see where they are and how they are doing. I've received several of these by phone but this resident actually placed it in writing and I wanted to share.

Thank you,



Veda A. L. Ramirez

Director, Housing and Supportive Services

Hernando County Board of County Commissioners
621 West Jefferson Street, Brooksville, FL 34601

Phone: (352) 540-4338

Fax: (352) 540-4339

Email: vramirez@hernandocounty.us

From: Cathy Oravetz <oravetz75@gmail.com>

Sent: Friday, November 1, 2024 12:23 PM

To: Veda Ramirez <VRamirez@co.hernando.fl.us>

Subject: Krystal

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mrs. Ramirez,

I'm writing you because I want to compliment one of your employees. Her name is Krystal. I was just calling all resources after hurricane Milton I could find and phone numbers and I came across Health and Human services. I explained to the girl that answered my problem with my roof and she referred me to FEMA and was so kind and went above and beyond to help me. She gave me so many other resources and places to call. She truly was so kind and I thought you should know that she's an asset to you. She was like an angel to me. Even called several times to check on me to make sure I was not in danger because my roof was destroyed and she didn't want water and mold getting in my home making me ill. She was courteous, polite, informative and went out of her way to help me at a very scary time for me after Hurricane Milton. I'm eternally grateful to her!

Thank you for your time, Cathy Oravetz