



## UTILITIES DEPARTMENT

WATER ♦ WASTEWATER ♦ RECLAIMED WATER ♦ ENGINEERING ♦ CUSTOMER SERVICE

15365 CORTEZ BOULEVARD • BROOKSVILLE, FLORIDA 34613  
P 352.754.4037 • F 352.754.4485 • W [www.HernandoCounty.us](http://www.HernandoCounty.us)

September 23, 2024

Marcus Porcu  
Hernando County Utilities  
15365 Cortez Blvd  
Brooksville, FL 34613

Re: Commendation – Google Review 5 star (Frank Quattromini)

Dear Marcus:

The county received a glowing 5 star Google Review from Frank Quattromini. He was impressed with how easy you made his visit and wanted to share his experience with social media. Your perseverance is much appreciated and does not go unnoticed.

We really appreciate your efforts in providing excellent customer service. Your dedication has made a lasting impression with this resident and a positive impact to our community. Job well done!

Sincerely,

A handwritten signature in blue ink, appearing to be "Gordon Onderdonk".

Gordon Onderdonk, PE, LEED AP  
Director of Utilities

cc: Human Resources  
Melissa Cosme, Utilities Business Manager  
Maryellen Waite, Customer Relations Supervisor  
Personnel File

12:18

5G



**Frank Quattromini**

Local Guide · 31 reviews · 4 photos



★★★★★ 2 weeks ago **NEW**

Today I had the privilege of working with Marcus and things could not have been any better. If you pay your bills and bring proper documentation, things are a breeze. This is an office that does it right.



Photo 1 of 1



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