



DEPARTMENT OF PUBLIC WORKS

AQUATIC SERVICES • ENGINEERING • FACILITIES • ROADS/BRIDGES • STORMWATER • TRAFFIC • WATERWAYS

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Commendation Memorandum

Date: September 9, 2022
To: Michael Merry, Traffic Technician I
From: Stephen Stack, Assistant Director
Subject: Customer Commendation – Ms. Merkosky / California & Old California

Dear Michael,

This letter is to recognize your efforts in replacing the stop sign at California Street and Old California Street. Jennifer Merkosky was extremely impressed with your service and went out of her way to contact the County and compliment your efforts. She said that you can see the “big new bright stop sign” can be seen from 500 to 1,000 feet away!

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for handling the situation and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference

With sincere appreciation,

Assistant Director
Hernando County Department of Public Works

Cc: Personnel File – HR
Scott Herring, Director of Public Works/County Engineer
David Bland, Field Supervisor – Traffic Maintenance