



DEPARTMENT OF PUBLIC WORKS

ENGINEERING ♦ FACILITIES ♦ REAL PROPERTY ♦ ROADS/BRIDGES ♦ STORMWATER ♦ TRAFFIC ♦ TRANSIT

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MEMORANDUM

TO: Scott Nelson
Project Manager

FROM: Todd Crosby, P.E.
Assistant County Engineer

DATE: August 15, 2025

SUBJECT: Customer Appreciation

Scott Nelson has received the following email from Mr. Steve Rainwater:

"I wasn't sure who to communicate with regarding the recent resurfacing of Emerson Road. The project appears to be complete. I would like to share that the resurfacing project was completed quickly and efficiently. The project was started after school was out and completed before school started. Whoever set the schedule deserves a bonus. The contractor moved quickly completing the work to alleviate conflict with the 2 schools on that road. I give 2 thumbs up for the coordination of this project and the contractor for getting it done. Kudos to all teams involved".

I am extending our sincere appreciation for all your efforts and hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference.

/emz

cc: J. Scott Herring, P.E., Director of Public Works/County Engineer
Human Resources Personnel File