



Commendation Memorandum

Date: 11/20/2025

To: Mike Edwards, Crew Leader
Kevin Heiss, Equipment Operator
April O'Berry, Maintenance Worker II
Alvaro Vargas, Maintenance Worker II
David Benard, Heavy Equipment Operator

From: Stephen Stack, Assistant Public Works Director

Subject: Customer Commendation – Linda Sislik @ 8356 Delaware Dr

Dear Crew,

This letter is to recognize your efforts in removing the tree at 8356 Delaware Dr. Linda Sislik was extremely impressed with your service and went out of her way to contact the County via email and compliment your efforts. Resident wrote "Last Thursday I had the misfortune to wake you up to see that overnight my grandfather live oak tree had split in half, with branches and the huge canopy filling more than half the street.

I contacted Public Works. Mike Edwards and his crew came out immediately. I was impressed by Mike's attitude, concern, compassion, and efficiency. Mike and his crew cleared all the debris in record time. They left my lawn immaculate. I could not have asked for a nicer or more efficient work team. They are an asset to your department".

Your exemplary efforts demonstrated outstanding customer service. Thank you for representing Public Works proudly and leaving a lasting positive impression with our resident. Job well done!

Thank you again for handling the situation and for all your hard work, contributions, and efforts to assist our customers. A copy of this memorandum will be placed in your personnel file for future reference

With sincere appreciation,

A handwritten signature in blue ink that reads "Stephen Stack".

Assistant Public Works Director

Cc: Personnel File – HR
J. Scott Herring, P.E. | Director of Public Works/County Engineer
Stephen Stack | Assistant Director of Public Works/Operations Department