



Hernando County Development Services

Current Initiatives & Activity Summary

BOARD OF COUNTY COMISSIONERS UPDATE

Presentation Overview



Division
Activity
Summary



Division
Initiatives



Division
Performance



Operational
Efficiency
Improvements



Technology &
Cost Savings

VISION



nations

To be the ~~region's~~ premier development services department, delivering innovative, efficient solutions and exceptional customer service while empowering and serving our community with approachability and leadership.

Planning & Zoning – Snapshot

75
REZONINGS

20
SPECIAL
EXCEPTION
PERMITS

15
CONDITIONAL
USE
PERMITS

67
CONCURRENCY
EVALUATIONS

3
COMPREHENSIVE
PLAN
AMENDMENTS

3
COMMUNITY
DEVELOPMENT
DISTRICTS

Administrative & Zoning Permits

135
TREE
PERMITS

31
FENCE
PERMITS
(ABOVE 7')

32
CHICKEN
PERMITS

158
SITE
CLEARING
PERMITS

75
UTILITY
SHED
PERMITS

Building Division Activity



85,545
Inspections
Performed



14,508
Video
Inspections
Completed

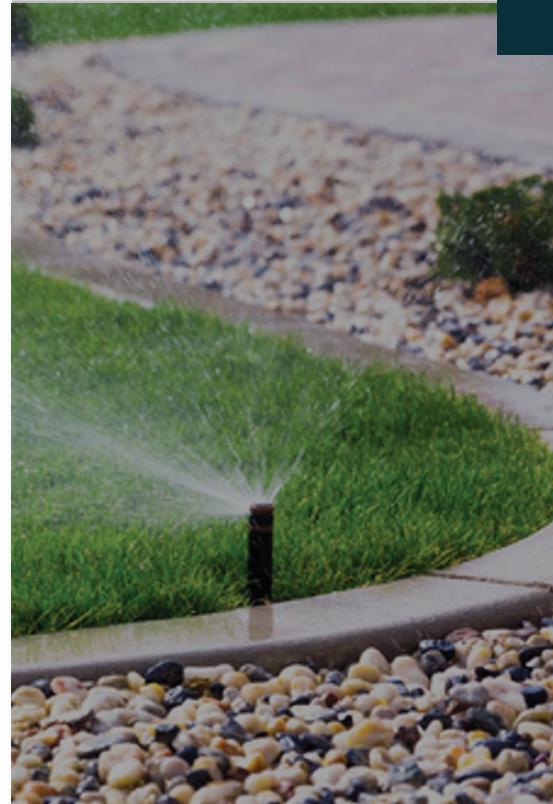


20,228
Permits
Issued



Expanded use
of State-approved
video inspections

Code Compliance



CONTRACTOR LICENSING

OPEN CASES: 246
CLOSED/COMPLIED: 256
OVERALL CASES: 495

WATER RESOURCE

OPEN CASES: 147
CLOSED/COMPLIED: 620
OVERALL CASES: 767

CODE

OPEN CASES: 290
CLOSED/COMPLIED: 2,138
OVERALL CASES: 2,428

Operational Efficiency Initiatives



Standard Operating
Procedures Rewritten
and Streamlined



Elimination of
Redundant Reviews and
Processes



Administrative
Approvals Reducing
Review Timelines



Cross-Training and
department
consolidation underway

Code Enforcement to Code Compliance

- Transition from Code Enforcement to Code Compliance model
- Integration of Contractor Licensing (Building Investigations)
- Improved coordination, cross-training, and field efficiency
- Enhanced customer service and consistent regulatory enforcement
- Consolidation of Code Enforcement functions
- Integration of Zoning Inspectors



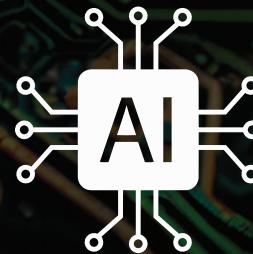
Technology & Innovation



Tyler Technologies
for Permit Intake
and Tracking



GIS Integration for
Parcel and
Zoning Accuracy



Artificial Intelligence
Integration Reducing
Plan Review Times



Drone Inspections
Improving Field
Efficiency and Safety

Cost Control & Recovery



Contract Oversight
Resulting in
\$11,500 Refund



Fee Study Completed;
Proposed Updates to
Offset Taxpayer Burden



Reduced Vehicle/Equipment
Costs Through Drone
Deployment and Code
Vehicle Incentive

High Service Volumes
Managed Without
Additional Staffing

Technology & Process
Improvements
Accelerating
Timelines

Continued Focus on
Efficiency,
Transparency, and
Customer Service

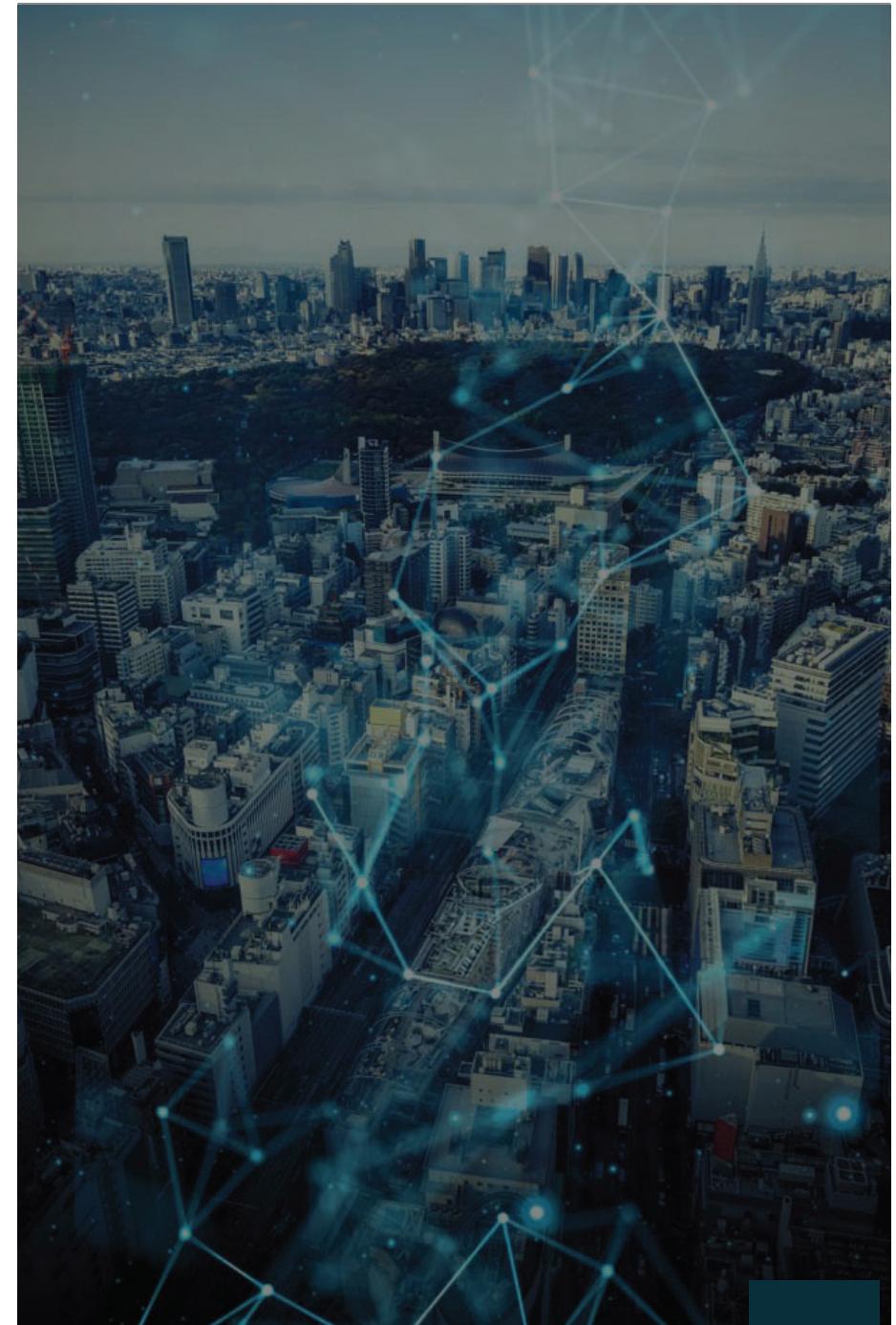


Newly Acquired Building

CONSOLIDATION OF SERVICES WITH CUSTOMER CENTRIC CULTURE



**"The best way to predict
the future is to create it"**





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Thank you
For Your Support and Shared Vision

Omar DePablo
Development Services Director/Administrative Official